

#### DEPARTMENT OF THE NAVY

SPACE AND NAVAL WARFARE SYSTEMS CENTER ATLANTIC P.O. BOX 190022 NORTH CHARLESTON, SC 29419-9022

IN REPLY REFER TO:

SPAWARSYSCENLANTINST 12330.3 3 0 MAY 2017

# SPAWARSYSCEN ATLANTIC INSTRUCTION 12330.3

From: Commanding Officer, Space and Naval Warfare Systems Atlantic

Subj: CIVILIAN MERIT PROMOTION PLAN

Ref:

- (a) 5 U.S.C. 2301
- (b) 5 U.S.C. 2302
- (c) 29 CFR Part 1614
- (d) Space and Naval Warfare Systems Center Science and Technology Reinvention Laboratory (SSC STRL) Joint Implementation Manual of May 2015
- (d) SPAWARSYSCENLANTINST 12330.2
- (e) Operation Hiring Solutions Strategic Recruitment Hiring Manager Guide
- (f) SPAWARSYSCENLANTINST 12270.1A
- (g) OMB Memo M-17-03 of Nov 16
- (h) SECNAV M-5210.1, DON Records Management Program

- Encl: (1) SPAWARSYSCEN Atlantic Civilian Hiring Guide
  - (2) Merit Promotion Plan Definitions
  - (3) Anti-Nepotism Acknowledgement
  - (4) Self-Inspection Checklist
- 1. Purpose. This instruction establishes policy in compliance with references (a) through (c) for the formation, function and execution of recruitment procedures to include Selection and Interview Panels, reference checks and interview protocol. This guidance will be adhered to for the recruitment of designated positions, listed in paragraphs 5f and 5g, when filled using competitive merit procedures. These recruitment procedures will allow selecting officials to fully comply with all references maximizing the use of existing Science and Technology Reinvention Laboratory (STRL) flexibilities to select the most qualified candidates in a timely manner. These procedures will also assist selecting officials in making effective selection decisions, based on standardized, repeatable, and auditable hiring procedures resulting in a highly qualified and diverse workforce.
- 2. Background. References (a) though (d) provide the statutory and regulatory frame work under which merit promotion programs must operate. It is the intent of SPAWARSYSCEN Atlantic to maximize the flexibilities permitted under cited references.
- 3. Scope and Applicability. This instruction implements policy and processes for the recruitment of designated positions at SPAWARSYSCEN Atlantic. This guidance will be adhered to for all vacant positions filled using competitive merit procedures.

4. Policy. It is SPAWARSYSCEN Atlantic policy to fill positions with the best-qualified candidates available by the most appropriate means. Per reference (a), merit promotion is but one staffing source for filling a position. Management may also use noncompetitive candidate sources such as reinstatement, reassignment, Veterans Recruitment Appointment (VRA), Schedule A (per reference (b), section 213.3102(u)), 30 percent or more disabled veteran, transfer, etc. Other means may be properly utilized concurrently or separately in order to meet the organization's mission needs and favorable employment goals.

## 5. Guidance

- a. Selecting officials will be actively involved with the Human Resources (HR) Specialist in every appropriate step of the hiring process. HR Specialists are considered the subject matter experts (SMEs), possessing the expertise to meet the needs of their customers. SMEs consult and advise selecting officials and management through the recruitment process.
- b. Positions will be filled from among the best qualified candidates available. Filling positions using merit promotion procedures requires the identification, qualification, evaluation, and selection of candidates without regard to political, religious, labor organization affiliation, marital or family status, race, color, gender, age, national origin, sexual orientation, or non-disqualifying disability. The area of consideration (AOC) must be sufficiently broad to ensure the availability of highly qualified candidates, taking into account the nature and level of the position covered. The competitive process must be based solely on job-related criteria.
- c. Most recruitment actions are subject to mandatory provisions of one or more priority placement programs (PPP) including: the reemployment priority list (RPL); the Department of Defense (DoD) PPP; statutory rights of returning employees from overseas, military service, or workers' compensation; employees who have statutory placement rights administered by the Human Resources Office (HRO); and the Interagency Career Transition Assistance Plan.
- d. Selection certificates issued by the assigned Office of Civilian Human Resources (OCHR) operations center have an initial expiration date of 25 calendar days from date of issuance and will be extended an additional 20 days only if unanticipated events delay selection. The selecting official's request to extend a certificate and justification for extension must be provided to the OCHR operations center no later than 3 business days prior to the certificate's expiration date. Extensions beyond 45 days from the date of the certificate issuance, require approval by the Human Resources Director (HRD) prior to submission to the OCHR operations center. Once approved by the HRD, final approval must be reviewed by the Executive Director before forwarding to the OCHR director or OCHR Headquarters (HQ). These extensions will be rare and approved for unusual circumstances only. Overdue or inactive recruitment actions are subject to cancellation.
- e. STRL positions classified as NO-04, NR-04 or NG-05 require an interview and a minimum of two reference checks when filled using merit promotion procedures.

# SPAWARSYSCENLANTINST 12330.3

3 0 M 2017

- f. STRL positions classified as NO-05, NR-05, or ND-04 require an interview and a minimum of two reference checks when filled using merit promotion procedures.
- g. The following positions require both a selection panel and an interview panel when filled using competitive merit promotion procedures:
  - (1) STRL positions classified as NM.
  - (2) STRL positions classified as ND-05 or NO-06.
- (3) Positions classified under STRL that are not at the levels identified above, but, considered to be key positions in the organization.
- h. The use of panels for positions identified in subparagraphs 4e and 4f, as noted above, is optional. If a panel is used, the procedures outlined in enclosure (1) must be followed.
- i. Selecting officials and all panel members, including the Command hiring representative, are required to sign a non-disclosure memorandum and an anti-nepotism acknowledgment form prior to the execution of any tasks related to the recruitment.
- j. Interviews and a minimum of two reference checks must be conducted for all positions within SPAWARSYSCEN Atlantic, regardless of pay level and hiring authority, including Direct Hire Authority (DHA) and Expedited Hiring Authority (EHA). Consideration must be given to organization location and the complexity and critical nature of the position.
- k. Complete records on each selection will be maintained for a period of 2 years from the date the selectee entered on duty, the recruitment was cancelled, or after formal evaluation by the Office of Personnel Management (OPM), whichever occurs first.
- 1. All original, supporting, recruitment documentation, including all notes taken during the recruitment process, must be forwarded to the HRO upon candidate selection. These records contain sufficient information to allow reconstruction of the merit promotion action. Merit promotion case files previously requested by the HRO, legal office or the equal employment opportunity (EEO) office for retention will be forwarded to the appropriate point of contact when the mandatory 2-year retention period has expired.
- m. SPAWARSYSCEN Atlantic will adhere to the recruitment procedures outlined in enclosure (1), the SPAWARSYSCEN Atlantic Civilian Hiring Guide, to include selection and interview panels, reference checks, and interview protocol, as appropriate, for the recruitment of all SPAWARSYSCEN Atlantic positions using the competitive procedures to ensure a standardized and consistent hiring practice.
  - n. Actions covered by this merit promotion instruction:
    - (1) Promotion or conversion to a position at a higher grade.

# SPAWARSYSCENLANTINST 12330.3

# 3 0 MAI 2011

- (2) Transfer or reinstatement to a permanent or temporary position at a higher grade or with more promotion potential than previously held on a permanent basis in the competitive service.
- (3) Time-limited promotion for more than 120 days to a higher graded position. A temporary promotion may be made permanent without competition if the temporary promotion was originally made under competitive procedures and the initial announcement informed potential candidates.
- (4) Reassignment to a position with more promotion potential than previously held on a permanent status.
  - (5) Appointment of Veterans Employment Opportunity Act (VEOA) eligible candidates.
  - o. Positions not covered by this instruction:
- (1) Positions filled when using Direct-Hire Authority (DHA) and Expedited Hiring Authority (EHA).

NOTE: Although not covered by this instruction, interviews and a minimum of two reference checks must be conducted for appointments via DHA and/or EHA prior to selection.

- (2) Interns graduating from an external developmental program at the full performance level.
- (3) Attorney positions in Code 30, being filled using Navy Office of the General Counsel (OGC) procedures.
  - (4) Human resources director, which is filled using OCHR HQ procedures.
  - (5) Deputy equal employment officer, being filled using OCHR HQ procedures.

# 6. Exceptions to Merit Promotion Procedures

- a. Statutory, regulatory, administrative placement, or placement at the direction of a higher authority, are exemptions to these procedures. Positions identified as having mandatory referral requirements (e.g., major command, Department of the Navy (DON)-wide, DoD-wide) are filled under the provisions of the applicable regulations.
- b. Appointment under the provisions of a special appointing authority. For example, VRA, 30 percent or more disabled veterans, applicants eligible under reference (b), section 315.608, or DoD and OPM interchange agreement, if the appointment is made to the same or lower graded position as that position previously held.
  - c. Placement made during a reduction-in-force.

# SPAWARSYSCENLANTINST 12330.3 3 0 May 2017

- d. Conversion of employees on excepted appointment authorities such as Schedule A under reference (b), section 213.3102(u), for the physically or mentally disabled; VRA per reference (b), part 307; Pathways Program under reference (b), part 362; or reference (b), section 315.608.
- e. Conversion to permanent appointment of eligible veterans with 30 percent or more disability who are serving on temporary or provisional appointments under reference (b), section 316.302(b)(4).
- f. Promotion to a grade previously held on a permanent basis in the competitive service or an equivalent system with which OPM has an interchange agreement.
- g. Promotion, reassignment, demotion, transfer, reinstatement, or detail to a position having no greater promotion potential than the position an employee currently holds, or previously held, on a permanent basis in the competitive service.
  - h. Temporary promotion to a higher-graded position for 120 days or less.
- i. A career ladder promotion of an employee selected for a developmental position with a target grade higher than the entry level position (the intended career progression and full performance level must be included on the Standard Form (SF) 50, Notification of Personnel Action). The employee's performance must be satisfactory and the supervisor must recommend the promotion.
- j. A promotion resulting from an upgrade due to issuance of a new OPM classification standard or correction of a classification error.
- k. A promotion resulting from an employee's position being reclassified at a higher grade because of additional duties and responsibilities.

# 7. Roles and Responsibilities

- a. <u>Higher-Level Reviewer</u>. Individual designated to confirm the identified candidate for selection for positions covered under this policy. Higher level review must be completed prior to returning the selection certificate to the OCHR Operations Center. Responsibilities include:
- (1) Confirming that the recruitment procedures were conducted and administered in accordance with this policy to identify the best, most-qualified candidate for selection.
  - (2) Reviewing and discussing final selection and rationale.
- (3) Confirming the identified candidate for selection (and as appropriate, the alternate selectee(s)).

SPAWARSYSCEN Atlantic							
	Selecting Official	Higher Level Reviewer					
NM-All Levels, NO-06, ND-05	Tier 1 or Tier 2 Competency Lead	Executive Director (SES)					
NO-05, NR-05, NG-05, ND-04, NO-04, NR-04	First Level Supervisor/Manager	Second Level Supervisor/Manager					

- b. <u>Selecting Official</u>. An individual authorized to make the selection for the position being filled. The selecting official must ensure compliance with EEO regulations, the Merit System Principles, and Prohibited Personnel Practices and ensure the best, most-qualified candidate for the position is identified. The Selecting Official will be engaged with the panel chairperson throughout the panel processes to ensure the competency expectations are met, taking care not to unduly influence panel decisions. Responsibilities include:
- (1) Determining and documenting selection strategy and processes, to include panel composition, selection criteria, rating criteria, weighting factors, and interview questions. Rating and selection criteria, interview questions and weighting decisions must be directly related to the position being filled as indicated in the classified position description (PD) or the documented knowledge, skills and abilities (KSA) of the position, also indicated on the classified PD.
- (2) Forwarding panel composition, selection criteria, rating criteria, weighting factors and interview question to HRO (PMA) for review and approval prior to dissemination to the panel chairperson.
- (3) Appointing chairperson and panel members. The selecting official may serve as the panel chairperson.
- (4) Ensuring chairperson possesses knowledge of this policy, the position, the selection strategy and processes, pertinent workforce considerations, EEO regulations, and the Merit System Principles.
- (5) Ensuring the panel(s) is conducted in a timely manner to comply with the DON Civilian Hiring Targets and Timelines.
- (6) Reviewing list of candidates recommended for selection or to be considered further by an interview panel. The selecting official is not bound by the recommendations of the panel, but must provide a detailed justification for selection outside of the recommended candidate.
- (7) Ensuring that the selection and panel processes are conducted in accordance with this policy and other applicable principles and regulations.

# SPAWARSYSCENLANTINST 12330.3 3 0 May 2017

- (8) Ensuring the interview protocol in enclosure (1) is adhered to in accordance with this policy.
- (9) Ensuring reference checks, as described in enclosure (1), are conducted in accordance with this policy.
- (10) Ensuring selection criteria are consistently applied without regard to race, color, religion, sex, national origin, age, disability, genetic information, or any other nonmerit-factors.
- (11) Identifying and documenting the best, most-qualified candidate for selection (and as appropriate, the alternate selectee(s)).
- (12) Ensuring all panel documents created during the panel processes are retained and forwarded to the HRO simultaneous with the return of the certificate to the OCHR Operations Center.
- (13) Notifying, or designating a panel member to notify, the interviewed candidate(s) of the outcome of the panel. Candidates are to be notified only after the selectee has accepted the final job offer from the OCHR Operations Center. This step must be completed in collaboration with the Human Resources Office (HRO) and/or the Operations Center.
- c. <u>Panel Chairperson</u>. Appointed by the selecting official to coordinate and administer the selection panel. The chairperson will hold, or have held, a position at the same grade or higher than the position being filled and will be knowledgeable of the duties and responsibilities of the vacancy. The chairperson ensures panel processes are conducted in accordance with EEO regulations, the Merit System Principles, and Prohibited Personnel Practices, and in accordance with this policy and other applicable principles and regulations. The chairperson will obtain the signatures of all panel members on the required nondisclosure agreement and the anti-nepotism acknowledgment form. Responsibilities include:
- (1) Providing administrative panel support and coordinate panel logistics for the selection panels.
- (2) Possessing knowledge of this policy, panel processes, panel facilitation, interview protocol, as appropriate, and reference checks.
- (3) Possessing a thorough understanding of the selecting official's selection strategy and processes.
  - (4) Communicating the roles and responsibilities of the panel members.
- (5) Ensuring all panel members have a clear and shared understanding of the knowledge, skills, and abilities (KSA) and competencies being sought of the candidate. Panel members must have a clear understanding of the roles and responsibilities of the position being filled.

# SPAWARSYSCENLANTINST 12330,3 3 0 MAY 2017

- (6) Ensuring the panels are coordinated and administered efficiently to meet the DON Civilian Hiring Targets and Timelines.
- (7) Coordinating panel interviews in accordance with the interview protocol outlined in this policy. Interview panel logistics include: contacting candidates for panel interviews, preparation of interview schedules, coordination of space, and determination of interview panel process flow (i.e., which panel member asks which question(s)).
- (8) Coordinating, or designating a panel member to coordinate, reference checks of identified candidates to verify experiences and achievements in the application package. Reference checks are to be conducted prior to the final recommendation to the selecting official.
- (9) Consolidating panel recommendations and preparing recommendation for selection memorandum outlining the panel recommendation and justification.
- (10) Preserving the confidentiality of panel deliberations, panel processes, and panel documents. Panel documents must be retained in a secure and confidential manner.
- d. <u>Selection and Interview Panel Composition</u>. A cadre of appointed individuals who are responsible for screening application packages and interviewing candidates using pre-determined selection criteria to make a recommendation to the selecting official. The following are requirements for Panel members:
- (1) Panel must be composed of three to five voting panel members including the Command hiring representative. The Command hiring representative must not be in the chain of command of, or administrative support to, any of the other panel members.
- (2) The voting panel members must include the chairperson and a subject-matter expert (SME), the Command hiring representative and if possible a customer of the program area that is being supported by the position under recruitment, or from another competency, as appropriate. The higher-level reviewer is not considered a panel member. The selecting official may be a panel member only when serving as the panel chairperson.
- (3) Panel members, including the Command hiring representative, must hold a position equal to or higher than the position under recruitment.
- (4) Panel composition must include a diversity of perspectives, backgrounds and demographic makeup. Diversity is to be defined as similarities and differences among employees in terms of age, cultural background, physical abilities and disabilities, race, religion, sex, and sexual orientation. Efforts should be made to ensure panels include groups of employees identified as underrepresented in accordance with the Command's most recent MD-715 Workforce Data.

## SPAWARSYSCENLANTINST 12330.3

# 3 0 MAY 2017

- e. <u>Selection and Interview Panel Member</u>. An appointed individual who participates in the review of candidates and participates in panel deliberation(s) to make a recommendation for selection. Panel members' responsibilities include:
- (1) Understanding the major duties, core competencies, and experiences required of the position being filled.
- (2) Possessing knowledge of this policy, panel processes, and interview protocol, as appropriate.
- (3) Committing the time necessary to review candidate application packages, actively participate in panel meetings, and adhere to the established timelines determined by the selecting official.
- (4) Participating in panel discussions and interact with other panel members, as appropriate, to reach a panel consensus. Input and feedback should be based on an evaluation of the application and the interview, as applicable, against the established selection criteria.
- (5) Participating in all panel interviews, as appropriate. Interviews must be administered in accordance with the interview protocol outlined in enclosure (1).
- (6) Adhering to all applicable laws and regulations including EEO regulations, the Merit System Principles, and Prohibited Personnel Practices.
- (7) Preserving the confidentiality of the panel deliberations and the panel processes. Individual notes must be retained in a secure and confidential manner and forwarded at the conclusion of the process.
- f. <u>Command Hiring Representative</u>. The Deputy EEO Officer will select a Command hiring representative from a cadre of representatives trained to observe and identify violations of EEO regulations and hiring barriers in the selection process, in addition to providing witness to the consistent application of the rating, ranking and selecting criteria. The Command hiring representative will provide support to panel members to ensure neutrality and fairness in panel proceedings. Responsibilities include:
- (1) Assisting management in ensuring panel processes are in compliance with EEO regulations, the Merit System Principles, absent of Prohibited Personnel Practices, and ensure review processes are conducted appropriately and in accordance with this policy and other applicable principles and regulations.
- (2) Reviewing and approving, in conjunction with the Human Resources Office, the selection criteria by which selection decisions are to be made.
- g. <u>Human Resources Office</u>. The Human Resources office supports civilian personnel actions, employee relations and employee-focused programs. Responsibilities include:

# SPAWARSYSCENLANTINST 12330.3 3 0 MAY 2017

- (1) Advising the selecting official and panel members on the proper review and selection protocol and regulatory guidance as needed.
- (2) Advising designated panel members on the recruitment procedures to include selection and interview panel processes, reference checks, and interview protocol.
- (3) Reviewing and making recommendations of rating, ranking and selection criteria, including interview questions prior to the start of the rating and selection process.
  - (4) Providing training upon request.
- h. <u>Human Resources Director (HRD)</u>. The Human Resources Director serves as the senior advisor and technical authority on Command-wide HR matters while executing the full spectrum of HR support functions to include recruitment, placement and position classification. He or she provides expert advisory services and policy interpretations in complex human capital matters and is responsible for the efficient, effective operations of the Human Resources Office. Responsibilities include:
- (1) Providing policy oversight and conduct periodic post audit reviews of panels and selection processes and practices.
- (2) Collecting metrics pertaining to panel usage, panel composition, and outcomes to determine compliance with the standardized hiring practice.
  - i. Employees. Responsibilities include:
- (1) Maintaining awareness of vacancies as they occur to identify opportunities for advancement.
- (2) Maintaining updated resume and other personal documentation, including appropriate education and training information.
- (3) Submitting a resume addressing the specific elements required by the vacancy announcement via USAJOBS, <a href="https://www.usajobs.gov/">https://www.usajobs.gov/</a> or email solicitation if recruited via MIoC.
- (4) Providing any additional documentation to the OCHR operations center or the HRO that may be required to verify qualifications.
- 8. <u>Procedures</u>. Procedures for executing recruitment actions subject to this instruction are included in enclosure (1).
- 9. <u>Action.</u> HROs will ensure that the provisions of this instruction are followed when vacancies are being filled; managers will follow required procedures when establishing recruitment or

# SPAWARSYSCENLANTINST 12330.3 3 0 MAY 2017

placement actions; and employees will follow the described procedures in this instruction when indicating an interest in or applying for consideration under a job announcement.

- 10. <u>Self-Inspection Checklist</u>. A self-Inspection checklist will need to be developed so managers can be assured their programs and major requirements are being properly conducted and completed in accordance with Command guidance. Not only do the checklists ensure compliance but it aids in the Manager's Internal Control Program certification and ultimately the periodic Inspector General inspections. To that end, each originator for an instruction will be required to develop these checklists from the actions and responsibilities listed in the instruction. The template being used to develop the checklists is attached for your convenience. Many of the instructions already have developed checklists. Please check the directives pages to determine if your instruction has a checklist. Checklists must be updated with each revision of your instruction.
- 11. Records Management. Records created as a result of this instruction, regardless of media and format, will be managed in accordance with reference (h).
- 12. Review and Effective Date. Per OPNAVINST 5215.17A, the originator will review this instruction annually on the anniversary of its effective date to ensure applicability, currency, and consistency with Federal, Department of Defense, Secretary of the Navy, and Navy policy and statutory authority using OPNAV 5215/40, Review of Instruction. This instruction will automatically expire 5 years after the effective date unless reissued or canceled prior to the 5-year anniversary date, or an extension has been granted.
- 13. OPNAV 5215/40, Review of Instruction is available electronically at <a href="https://wiki.spawar.navy.mil/confluence/x/e8COC">https://wiki.spawar.navy.mil/confluence/x/e8COC</a>. After the directive originator performs the annual directive review, he or she will complete this form and send it electronically to the administrative officer for administrative services, code 892.

Releasability and distribution: This instruction is cleared for public release and is available electronically only via

https://wiki.spawar.navy.mil/confluence/display/SSCACOG/Directives+Library.

# SPAWARSYSCEN Atlantic Civilian Hiring Guide

This hiring guide is intended to provide instruction on the hiring processes and procedures for SPAWARSYSCEN Atlantic civilians subject to SPAWARSYSCENLANTINST 12330.2.

# References:

- (a) SPAWARSYSCENLANTINST 12270.1B Policy and Procedures for Embedded and Remote Duty Assignments
- (b) SSC STRL Joint Implementation Manual 2017
- (c) DON DAWIA Operating Guide

### Attachments:

- (1) Manager Intake Form (MIF) Recruitment, SPAWARSYSCENLANT 12330/1
- (2) PCS Pre-Approval Point Paper, SPAWARSYSCENLANT 4650/7
- (3) Recruitment Position Checklist
- (4) SSC STRL Pay Band Descriptor Cover Sheet, SSCLANTPAC 12338/1
- (5) Fair Labor Standards Act (FLSA) Determination Sheet, SPAWARSYSCENLANT 12312/7
- (6) ASN (RDA) Don DAWIA Operating Guide, Appendix H, of 24 June 2014
- (7) SSC STRL Pay Setting Worksheet, SSCLANTPAC 12532/1
- (8) MIOC Hiring Manager Checklist
- (9) Selection Panel Worksheet
- (10) Selection/Interview Panel Members' Statement of Confidentiality
- (11) Recommendation of Candidates to be Considered by Interview Panels Memo
- (12) Recommendation for Selection Memo
- (13) OPM Structured Interviews: A Practical Guide of Sept 2008

# **USA Jobs Announcement Hiring Process**

- 1. Obtain competency approval to fill your position.\*
- 2. Complete the Manager Intake Form (attachment (1)). If you have an existing position description (PD) you will be reusing, please refer to it on the intake form rather than submitting new duties and knowledge, skills, and abilities (KSA).
- a. If the position is GS-14/15 equivalent (high grade) and/or located in a remote or embedded duty location, please follow the provisions of reference (a) to receive pre-approval.
- b. If permanent change of station (PCS) or temporary change of station (TCS) is required for the position, please complete Part 1 of PCS Pre-Approval Point Paper (attachment (2)).
- c. Reemployed Annuitants If the position is being filled by a reemployed annuitant contact your servicing PMA to determine whether the position meets the requirements for the employment of an annuitant and assistance in completing the hiring process. All reemployed annuitant requests are handled through the Human Resources Director.

- 3. Send intake form and any additional documentation for embedded, remote and PCS to the appropriate position management assistant (PMA). The PMA will contact you to set-up a meeting to discuss your recruitment needs and appropriate options for filling your position. The Recruitment Position Checklist (attachment (3)) will be completed at this time.
- 4. The Human Resources (HR) Technician will draft and route any required recruitment documents for signature by the hiring official and other appropriate management officials. A complete package will typically include the SSC STRL Pay Band Descriptor Cover Sheet (attachment (4)), the associated Pay Band Descriptor from Appendix B of reference (b), a completed Fair Labor Standards Act (FLSA) Determination Sheet (attachment (5)) and a completed Civilian Acquisition Assignment Coding Sheet (attachment (6)).
- 5. The PMA will forward the package to the Office of Civilian Human Resources (OCHR) Operations (Ops) Center for action. The hiring manager should expect to be contacted by a recruitment specialist from OCHR-San Diego within about 1 week.
- 6. The hiring manager will need to review and approve a benchmark report if announcing on USA Jobs. The Ops Center will issue a referral certificate through Selection Manager within a few weeks of the job announcement closing.
- 7. The PMA will draft a SSC STRL Pay Setting Worksheet, SSCLANTPAC 12532/1 (attachment (7)) once the selection(s) are made and route for decision and signatures. The Human Resources (HR) technician will issue a tentative offer of employment.
- The hiring manager will be notified to begin space/assets/IT requests once tentative offer is accepted. The HR technician will coordinate other pre-employment requirements with the candidate.
- 9. When all pre-employment requirements are complete, the HR technician will establish a start date and notify the hiring manager. The hiring manager will receive a calendar invite for a meet and greet on onboarding day.

# Management Identification of Candidates (MIoCs)

- 1. When there are sufficient, well-qualified, eligible candidates (requirement is two or more) within the area of consideration (AOC) (e.g., work unit, organization code), the selecting official may request use of the Manager's Identification of Candidates (MIoC) process. Eligible employees normally would include those in the same or related occupations at or one level below the position being filled.
- 2. The selecting official must have direct knowledge of all candidates' work. In most cases, this means the selecting official will be the first line supervisor; however, the second or third level supervisor in the same work unit or organization may also use MIoC procedures. Additionally, the hiring manager does not need to be within the line of supervision to consider any given candidates under this procedure.

### 3. Process

- a. To begin the MIoC process, consult with the servicing PMA. The PMA will complete the Recruitment Position Checklist (attachment (3)) and supporting documentation and prepare the RPA for submission to the OCHR Ops Center, indicating in the notepad that the MIoC process is being utilized and the specific AOC (e.g., competency, organization code, unit identification code (UIC)). After the Priority Placement Program (PPP) stopper list has been cleared, the OCHR Ops Center will contact the HRO to confirm that the MIoC process may begin. There must not be any solicitation or consideration of any candidate prior to the receipt of the OCHR Ops Center confirmation that it is permissible to proceed.
- b. Once notified that the PPP is clear, the PMA will solicit interest in the position via MIoC solicitation e-mail to all eligible employees. The solicitation will include:
  - (1) The position title, series and pay level;
  - (2) Description of the position being filled; and
  - (3) Specific deadline to reply (preferably no more than 5 business days).

Employees on detail or temporary assignments in other areas, absent uniformed service or on extended leave must be automatically included or considered. If they cannot be reached, consider them as if they have expressed interest in the position. Only interested applicants need to respond. A negative response is not required.

- c. The selecting official must provide documentation addressing evaluation and selection criteria. The selecting official may evaluate candidates based on their experience (including details, special projects, or temporary promotions); education for positions having a positive education requirement; (check with PMA concerning positive education requirements); training; awards; previous performance assessments, and any other job-related measures. Management may request employees submit documentation to aid in the evaluation process.
- d. After the deadline to reply has passed and the OCHR Ops Center has received a list of candidate responses to the solicitation from the PMA, the candidate evaluation process may begin. Selecting officials must evaluate each interested applicant against knowledge, skills, and abilities (KSA) required by the position to be filled, (i.e., knowledge of the subject matter of the position, technical skill to perform the work, and ability to communicate the technical aspects of the work). Evaluation criteria must be consistently and fairly applied to all candidates, and documented accordingly.
- (1) The selecting official must coordinate with the PMA for valid selection criteria advice. The basic premise behind MIoC is that the selecting official has personal knowledge of each candidate's skills and abilities, and the recruitment source is usually small, this process should typically take no more than 2 weeks.

- (2) If a selection has not been made after 30 days, the RPA will be cancelled, unless there are extenuating circumstances that would justify the excessive amount of time required to make a tentative selection.
- (3) The decision to cancel the recruitment will be made by the OCHR Ops Center in consultation with the PMA.
- e. After selection is made and documented in a MIoC Hiring Manager Checklist (attachment (8)), management must provide supporting documentation (the MIoC manager's checklist, evaluation criteria, scoring sheets, if applicable) to the PMA who will in turn notify the OCHR Ops Center of the selection. The OCHR Ops Center HR Specialist ensures the tentative selectee is qualified and eligible for the position and notifies the PMA of the results.
- f. Qualification and eligibility determinations must be done before the selecting official announces the decision or informs the selectee.

# Selection Panels and Interview Panels

- 1. <u>Selection Panels</u>. Panels provide an avenue by which hiring officials and panel members can attain additional understanding and clarity of candidate KSAs and core competencies as related to the official duties of the position. Candidates will be interviewed for all SPAWARSYSCEN Atlantic positions filled under the competitive merit process. Selection panels are composed of three to five panel members appointed by the selecting official. The panel is established to review candidates based on the application package and interview to make a recommendation for selection. Process steps include:
- a. Selecting official establishes the panel(s) by appointing the chairperson and panel members and determines the selection strategy and processes to include selection timeline, selection criteria, rating factors, and interview questions. The timeline should be established to comply with the DON Civilian Hiring Targets and Timelines. The selecting official should use the selection panel worksheet (attachment (9)) to document the strategy.
- b. Selecting official provides the PMA and the Command hiring representative with the selection criteria, rating factors and interview questions.
- c. Selecting official discusses the position, the selection strategy and processes, timeline, EEO regulations, the Merit System Principles, Prohibited Personnel Practices, workforce considerations, and other topics pertinent to the panel, with the panel chairperson.
- d. Panel chairperson discusses the position, selection strategy and processes, timeline, roles and responsibilities, expectations, EEO regulations, the Merit System Principles, Prohibited Personnel Practices, this policy, and other topics pertinent to the panel(s) with the panel members. He or she concurrently coordinates panel logistics. Each panel member must sign the Selection/Interview Panel Members' Statement of Confidentiality (attachment (10)).

- e. Selecting official receives and reviews the certificates of eligibles and then distributes to panel members.
- f. Panel members review application package(s) using the established selection criteria determined by the selecting official, based on the KSAs and core competencies required to successfully perform the major duties of the position.
- g. Panel chairperson convenes the selection panel deliberations to determine panel recommendation. Panel members discuss candidates to make recommendations for interviews. During deliberations panel members are expected to introduce additional information and provide judgment based on their technical knowledge and knowledge of the occupational field, the organization/department, and the Command. Discussions among panel members are encouraged to interpret or clarify the candidate's experience, education, performance, awards, and training. All discussions should be free of personal opinion and expression of a non-professional nature of the candidate.
- h. Panel chairperson convenes interview panels and administers panel deliberations. The panel chairperson should use the Recommendation of Candidates to be Considered by Interviews Panels Memorandum (attachment 11)) to document the decision and criteria used. Each panel member should individually observe, record, and evaluate the responses of the candidates. Recommendation of selection should be on the basis of the candidates' possession of the knowledge, skills, and abilities determined to be essential for the position.
  - i. Panel chairperson consolidates the list of candidates recommended for selection.
- j. Panel chairperson, or panel member designee, must coordinate and conduct reference checks in accordance with the Civilian Merit Promotion Plan, paragraphs 5e-5g. Upon completion of reference checks, the panel chairperson will collect all panel documentation (i.e., documents used to consolidate ratings, notes on panel deliberations, panel member notes, and candidate responses to interview questions) and prepare the Recommendation for Selection memorandum (attachment (12)) outlining panel recommendation for selection. The panel's goal is to advise the selecting official on which candidates would best meet the needs of the organization for the particular position.
- k. Selecting official reviews panel recommendation and determines candidate for selection (and as appropriate, the alternate selectee(s)); he or she is not bound by the panel recommendation, but must document the rationale should he or she select a candidate not recommended by the panel. Selecting official must ensure the selection and interview processes, reference checks, and interview protocol, as appropriate, were conducted in accordance with this policy and with EEO regulations, the Merit System Principles, Prohibited Personnel Practices, and other pertinent regulations.
- 1. The Selecting official must identify the candidate for selection and document the rationale for selection to the higher level reviewer for review/approval.

- m. Higher level reviewer reviews the memorandum stating the selection and rationale. The higher level reviewer must ensure that the recruitment procedures were used and administered in accordance with this policy prior to confirming the candidate for selection.
  - n. The higher level reviewer documents concurrence or non-concurrence.
- 2. <u>Interview Protocol</u>. Interviews are part of the assessment used in candidate evaluation and will be used in all competitive selections. Interviews are an excellent method to gather additional information on KSAs and competencies that are difficult to measure in an assessment questionnaire. The selecting official determines interview strategy type of interview, interview questions, model answers, and scoring (including any emphasis on and/or weighting of criteria). The following interview protocol is to be followed when administering interview panels:
- a. Structured interviews are conducted as they generally ensure candidates have equal opportunities to provide information and are assessed accurately and consistently.
- b. Interview questions are developed based on the job analysis. The position description and job analysis will contain a list of required KSAs, competencies, and behaviors that serve as a good basis for formulating interview questions. The method of determining point systems used to rate candidate responses and the rationale must be documented; rating should be consistent with predetermined criteria.
  - (1) Selecting official discusses the interview strategy with the panel chairperson.
  - (2) Panel chairperson discusses the interview strategy with the panel members.
- (3) Panel chairperson coordinates interview panel logistics (i.e., scheduling panel meetings, scheduling space for interviews, scheduling interviews). Interviews will be scheduled to allow sufficient time for the interview panel to score and discuss each applicant at the conclusion of the interview.
  - (4) Interview panels are convened.
- (5) Once the final panel interview has been administered, the interview panel members must meet to discuss all candidates interviewed.
- (6) Panel chairperson consolidates the panel recommendations of candidates for selection based on the panel deliberations.
- (7) Panel chairperson or designated panel member conducts reference checks for the candidates recommended for selection.
- (8) Panel chairperson modifies, as appropriate, the panel recommendation of candidates for selection based on the information gained from the reference checks.

# 3. How to Conduct Interviews

- a. Develop interview questions. Types of questions:
  - (1) Behavioral past experience and training
  - (2) Situational hypothetical questions
- (3) Probes questions asked to help clarify a candidate's response. If used, the probes must be similar for all candidates and should be established prior to the interviews.

NOTE: All questions <u>MUST</u> be non-discriminatory, job-related, free of jargon, clear, and concise. Interviewers must have an understanding of desired responses. Under <u>NO</u> circumstances can you ask questions relating to religious affiliation; marriage, family, or children; race, color, or ethnicity; age; debt; disabilities; social behaviors (i.e., drinking, smoking, etc.); sexual orientation; or gender.

- b. Establish an appropriate environment.
  - (1) Ensure there will be no interruptions.
- (2) Conduct individual interviews over the corner of a table/desk rather than across the desk. (Panel interviews are sometimes overwhelming; attempt to set up an environment that minimizes the stress of this type of interview.)
  - c. Greet the applicant.
    - (1) Use a handshake and a sincere, friendly smile.
    - (2) Accomplish all appropriate introductions.
- d. Engage the applicant and the panelists (if any) in two to three minutes of small talk to relax everyone.
- (1) Avoid topics about which the applicant may have no interest, e.g. your hobbies, sports, etc.
- (2) Avoid topics that may evoke stressful reactions, (i.e., news, sports, government or religious topics, what they did last weekend, etc.)
  - (3) Use safe topics (i.e., Did you find the interview site okay? parking, etc.)
  - e. Explain how the interview will be conducted.

- (1) Use a statement, like: "Shall we get started?" Repeat your name, explain what you do, how long you've been with SPAWARSYSCEN Atlantic, how long in this job, your experience, etc. Interview panel members will do the same.
- (2) Next, talk briefly about the position. "As you know, we are interviewing for the position of..." Ensure your opening statement includes:
- (a) The position title, program, business or office for which the applicant is being interviewed.
- (b) The amount of time required for the interview and what you wish to accomplish in that time frame.
  - (c) An explanation of your note taking and timekeeping.
  - (3) Begin the interview.
  - f. Best practices during the interview
    - (1) Establish appropriate eye contact.
- (2) Use non-verbal cues, show you are listening by nodding your head and varying your posture.
  - (3) Use appropriate language. Don't use terms like "honey", "dearie", "boy".
  - (4) Avoid business jargon or acronyms which the applicant may not be familiar.
- (5) Demonstrate acceptance--everyone interviews better when they feel accepted and comfortable.
- (6) Avoid leading questions. "I assume that you won't mind..." tells the applicant what you want them to say.
- (7) Don't bring your own stereotypes or biases to the interview. Don't make judgments about people on the basis of appearance, race, religion, age, or gender.
  - (8) Don't be patronizing.
- (9) Avoid the "Halo Effect". Don't assume that applicants with a similar family background, education, interests, and/or dress will possess the same job qualifications. Also don't let an applicant's description of a singularly impressive performance "color" your overall assessment of his or her otherwise average, less-than-average, or job-mismatched performance.

- g. Once you've reached your time limit or asked all of or a sufficient number of questions begin closing the interview. At this time you should ask if they can provide you references for you to possibly contact.
- h. Close warmly, thanking the applicant for applying, (for testing, if applicable), for answering your questions, and for taking his or her time to interview for the position.
- i. Let the applicant know how soon he or she can expect to hear from you about filling the position and how he or she will be notified.
- j. See the applicant out in accordance with local policy. Ensure you recover security passes, tags, badges and the like.
- j. Take time, before the next interview, to reflect on the interview and summarize your thoughts, finalize your notes, score the applicant on interview worksheet if used, and to discuss the interview with your interview panel, if used.
- k. Additional information regarding the use of structured interviews can be found in attachment (13).

# **Equal Employment Opportunity**

Selection of candidates must be made without regard to race, color, religion, sex, national origin, age, disability or genetic information and will be based solely on job-related criteria.

- 1. Reference Checks. Reference checks are to be conducted to verify experiences and achievements stated in the candidate application packages, as well as verifying information gained through panel interviews, as appropriate. Reference checks will allow panel members to obtain a picture of the candidate's skills, work habit, and personality; they serve as an important tool to evaluate a candidate's fit for the position, the organization, and the Command. Reference checks must include: verifying current and/or previous employment, conducting reference checks with current and/or previous supervisors, and/or conducting personal reference checks of individuals identified by the candidate. Process requirements are:
- a. A minimum of two reference checks must be conducted per candidate recommended for selection. Reference checks must be conducted prior to providing the panel recommendation of candidates for selection to the selecting official.
- b. Reference checks must only be conducted on those references the candidate has given permission to contact.
  - c. Reference checks must be conducted by the panel chairperson or panel member designee.
- d. In the identification of a DHA or EHA candidate, two reference checks must be conducted by the hiring official prior to submitting the management intake form identifying the candidate and must be included in the intake package.

Note: Management must keep all documentation (list of candidates and selection criteria) for 2 years in case a third party needs to review the selection.

# **Interview Panel Process**

The application packages being reviewed have already been rated and ranked by the OCHR Ops Center, and the candidates have been determined qualified. A selection panel has reviewed all applications referred by the HRSC and has determined the candidates who are to be considered further for panel interviews; the identified candidates have been reviewed and approved by the selecting official. Recommendation of selection will be on the basis of the candidates' possession of knowledge, skills, and abilities determined to be essential to the position. The panel's goal is to advise the selecting official on which candidates would best meet the needs of the organization for the particular position. Members of the interview panel are expected to introduce additional information and their own judgment based on their technical knowledge, knowledge of the occupational field, competency or business portfolios, and the Command.

## Records

Creating and collecting records from the selection panel's deliberation is the responsibility of the chairperson. The chairperson will collect panel member notes and panel recommendations; he or she will prepare the panel recommendation for selection to the selecting official. The selecting official will make the final selection, which will be reviewed and approved by a higher-level reviewer. A record of the higher level reviewer's decision will be maintained with the panel documentation.

## **Interview Panel Guidance**

- 1. This is an administratively discreet process -- do not discuss anything related to the panel process with individuals outside of the interview panel members with the exception of the advisors (i.e., HR specialist, EEO specialist, or trained representative). As panel members, you will refrain from discussions regarding the interview panels, selection process, interview questions, the selection, and the candidates, during and after the interview panel has disestablished.
- 2. Your responsibility will be to review candidates based on the application package and the interview performance to make a recommendation for selection. Your recommendation should be based on your review of the information provided in the application and during the interview. Selection factors should be based on job-related criteria.
- 3. Discussions among panel members are encouraged to interpret or clarify the candidate's experience, education, performance, awards, training, etc. However, there will be no discussion of issues that are not job-related such as a candidate's age, race, sex, and marital status. Your discussions should focus on the strong and weak points in the candidates' professional background as it relates to the particular position.

		MANAGER	R INTAKE FOR	M (MIF) -	RECRUITM	ENT		
Comple	ete this form and attach to y	our Request for	Personnel Action	(RPA). Cor	ntact your Admin	istrative Suppo	rt Specialist	for assistance.
COMPETENCY	RPA NUMBER	BIN FUNC	TION CODE (COG	Link) AS	SN RD&A CODE	1 (COG Link)	ASN RD&	A CODE 2 (COG Link)
POSITION TITL	Ē		CAREER PATH	SERIES	PAY BAND	DUTY LOCAT	TION	# of VACANCIES
NOTE: If this is a	a high grade and/or embed	ded position, co	mplete the Compe	tency Board	Approval form :	and submit with	this form.	
OCONUS POSI			lete Part I of the Po					
Use existing pos	sition description? OYES	ONO IFN	IO, provide duties a	and knowle	dge, skills and al	bilities (KSAs) b	elow.	
DUTIES - field w	vill expand as you type							
KSAs - field will	expand as you lype						_	
			ADDE	20141			-	
Fund availability	and request for personnel	action has been		ROVAL Executive Di	irector / Authoriz	ing Officer base	ed on the SE	AMAR General Fund
CIVPERS Resor	urce Status Report dated:	dollon nas occ.			inded positions.	my Omoor back	d on alc o,	AVVAIN General I und
	NWCF positions, demand					s availability of	funds for this	s personnel action.
SUBMITTING S	UPERVISOR NAME (Last,	First, MI)	DATE		SIGNATURE			
			1					
					9			

Adobe LiveCycle Designer v9.0
Attachment (1)

#### **INSTRUCTION PAGE**

- Competency: Self-Explanatory
- RPA Number: The Request for Personnel Action (RPA) is generated once the PMA creates the action in DCPDS
- BIN Function Code (COG Link): Click on link or go to: https://wiki.spawar.navy.mil/confluence/x/1KHYBg
- ASN RD&A Code 1 (COG Link): Click on link or go to: https://wiki.spawar.navy.mil/confluence/x/1KHYBg
- ASN RD&A Code 2 (COG Link): Second code is optional
- Position Title: STRL prescribed career path/series/band (See below chart)
- Career Path: STRL prescribed career path (See below chart)
- Series: STRL prescribed series (See below chart)
- Pay Band: STRL prescribed pay band (See below chart)
- Duty Location: Insert city, state of location where employee will be sitting
- # of Vacancies: How many vacancies do you want to fill?
- OCONUS Position? Yes/No: Outside Continental United States
- Use existing position description? Yes/No: Self-Explanatory / If NO, provide KSAs
- Duties: Duties of the position
- KSAs: Knowledge, Skills, and Abilities of the position

#### POSITION TITLES AND CAREER PATH/SERIES/BAND CHART

Scienc	e and Eng	ineering	(ND)					
0180	0401	0403	0408	0410	0413	0801	0803	0806
0807	0808	0810	0819	0830	0840	0850	0854	0855
0858	0861	0893	0896	1301	1306	1310	1313	1320
1321	1330	1340	1350	1360	1370	1386	1501	1515
1520	1529	1550	xx99					
Techni	cian (NR)							
0021	0404	0802	0809	0856	0895	1060	1152	1311
1341	1371	1521	1531	xx99				
Analyti	ical (NO)							
0018	0020	0028	0800	0089	0101	0132	0170	0184
0201	0260	0301	0340	0341	0342	0343	0346	0391
0501	0505	0510	0511	0560	0904	0905	0950	1001
1021	1035	1040	1071	1082	1083	1084	1101	1102
1103	1150	1221	1222	1316	1361	1410	1412	1601
1640	1670	1712	1750	1801	1810	1811	1910	2001
2003	2010	2030	2032	2050	2101	2130	2150	2152
2210	xx99							
Genera	al Support	(NG)						
0019	0029	0086	0134	0181	0203	0302	0303	0304
0305	0309	0312	0318	0322	0326	0332	0335	0344
0350	0356	0361	0390	0392	0394	0503	0525	0540
2005	2012	2131	2135	xx99				

#### Supervisor (NM)

All Series

#### REQUIRED ALIGNMENT CHART

Position Sensitivity	Clearance Required	Drug Test Required
Non-Sensitive (NS) N/A LANT	Secret	No
Non-Critical Sensitive (NCS)	Secret	No
Critical Sensitive (CS)	Top Secret	Yes
Special Sensitive	Top Secret / SCI	Yes

#### ADDITIONAL FORM INFORMATION

- Purpose of Form: Manager Intake Form
- Form Preparation: Supervisor of Record
- Form Copies: 1
- Form Submission: Competency 811
- Form Location: SSC LANT Forms Library

# SAMPLE

### MANAGER INTAKE FORM (MIF) - RECRUITMENT Complete this form and attach to your Request for Personnel Action (RPA). Contact your Administrative Support Specialist for assistance. COMPETENCY RPA NUMBER BIN FUNCTION CODE (COG Link) ASN RD&A CODE 1 (COG Link) ASN RD&A CODE 2 (COG Link) 63200 D440 A6.1 A6.3 POSITION TITLE CAREER PATH | SERIES PAY BAND **DUTY LOCATION** # of VACANCIES Administrative Specialist ND 0880 03 Charleston, SC NOTE: If this is a high grade and/or embedded position, complete the Competency Board Approval form and submit with this form. OCONUS POSITION YES ONO If YES, complete Part I of the PCS Pre-Approval Point Paper and submit with this form. Use existing position description? (YES (NO If NO, provide duties and knowledge, skills and abilities (KSAs) below. DUTIES - field will expand as you type Brief introductory statement that identifies the position's primary purpose and organizational relationship and 3-5 major duties. KSAs - field will expand as you type No less than three and no more than seven statements, each beginning with "knowledge", "skill" or "ability" only. APPROVAL Fund availability and request for personnel action has been approved by the Executive Director / Authorizing Officer based on the SPAWAR General Fund CIVPERS Resource Status Report dated: May 1, 2017 \*Required for all mission funded positions. If applicable, for NWCF positions, demand signal tracking number documents availability of funds for this personnel action. DATE SUBMITTING SUPERVISOR NAME (Last, First, MI) SIGNATURE Smith, John Q.

# PCS PRE-APPROVAL POINT PAPER PART I - Pre-Approval for PCS in the recruitment/reassignment package Requesting managers complete Part I and the appropriate Manager Intake Form; submit both to assigned HR Servicing Team. INITIATED BY (Requesting Manager) COMPETENCY PHONE NUMBER DATE PREPARED RELOCATION BACKGROUND I HAVE CONSIDERED RELOCATION INCENTIVE AND RECRUITMENT BONUS AS AN ALTERNATIVE TO PCS? TYPE OF RELOCATION Yes No LENGTH OF ASSIGNMENT (Number of years and/or months) TYPE OF FUNDING TYPE OF EMPLOYEE LOCATION IF EMBEDDED, SPONSOR SENDS FUNDING TO SSCLANT Tech TYPE OF WORK (Brief description explaining need for relocation) REVIEW BY DIRECTOR OF MANAGEMENT OPERATIONS COMPLETE Recommend PCS be authorized Recommend PCS not be authorized PRE-APPROVAL (To include PCS in recruitment or reassignment package) DATE SIGNATURE EXECUTIVE DIRECTOR (Printed name) Part 2 - Overview for PCS Travel Orders PCS TRAVEL ORDER NUMBER The PCS Travel Coordinator completes Part 2 of this form and submits it with the Travel Orders for the Commanding Officer's review. SELECTION'S BACKGROUND DISCUSSION (Entitlements, issues, risks, etc.) RECOMMENDATION

Attachment (2)

#### **INSTRUCTION PAGE**

#### PART 1 - Pre-Approval for PCS in the recruitment/reassignment package

Requesting managers complete Part 1 and the appropriate Manager Intake Form; submit both to assigned HR Servicing Team.

- Initiated by (Requesting Manager): Self-Explanatory
- Competency: Self-Explanatory
   Phone Number: Self-Explanatory
- Date Prepared: Self-Explanatory

#### RELOCATION BACKGROUND

- I have considered relocation incentive and recruitment bonus as an alternative to PCS? Yes/No (pick one)
- Type of Relocation: CONUS to OCONUS or OCONUS to CONUS
- Length of Assignment (number of years and/or months): Self-Explanatory
- Type of Funding: Project Direct or Overhead
- Type of Employee Location: Project Direct or Overhead
- If embedded, sponsor sends funding to: SSCLANT/Tech (pick one)
- Type of Work: Detailed explanation including whether this position will be embedded and, if so, what organization and in what capacity.
- - Describe in detail what the work involves and what the duties entail.
- (01B use only) Review by Director of Management Operations Complete: Recommend PCS be authorized/Recommend PCS not be authorized (pick one)

### PRE-APPROVAL (To include PCS in recruitment or reassignment package)

- Executive Director (Printed Name): Self-Explanatory
- Date: Self-Explanatory
- Signature: Self-Explanatory

#### PART 2 - Overview for PCS Travel Orders

The PCS Travel Coordinator completes Part 2 of this form and submits it with the Travel Orders for the Commanding Officer's Review.

- PCS Travel Order Number: From PCS Orders
- Selection's Background: Filled out by PCS Travel Coordinator
- Discussion (Entitlements, issues, risks, etc.): Filled out by PCS Travel Coordinator
- Recommendation: Filled out by PCS Travel Coordinator

#### ADDITIONAL FORM INFORMATION

- Purpose of Form: PCS Pre-Approval Point Paper
- Form Preparation: Supervisor of Record
- Form Copies: 1
- Form Submission: Competency 811
- Form Location: SSC LANT Forms Library

# SAMPLE

:-APPRO	VAL POIN	TPAF	PER				
		t both to	assigned HR Se	ervicing Tea	m.		
	63200	NCY	- contract and con		DATE PREPARED May 8, 2017		
				100000000000000000000000000000000000000	OF RELOCATION US to OCONUS		
LENGTH OF ASSIGNMENT (Number of years and/or months)  3 years  TYPE OF FUNDING Overhead  Overhead							
ition will l duties enta	ail.	l and, i	if so, what orga	nnization a	nd in what capacity.		
de PCS in	recruitment	or reass	signment packa	ge)			
DATE	,	SIGNA	TURE				
submits it w	ith the Travel	Orders	for the		RAVEL ORDER NUMBER 678910		
CO signa	ture.						
CO signa	ture.						
CO signa	ture.		17 ° 11 ' 11 ' 11 ' 11 ' 11 ' 11 ' 11 '				
	TYPE OF Overhead Only ition will duties entangled by the control of the control o	nent package ager Intake Form; submit  COMPETE 63200  TYPE OF FUNDING Overhead  on) ition will be embedded duties entail,  OMPLETE not be authorized  de PCS in recruitment of DATE	TYPE OF FUNDING Overhead  On) ition will be embedded and, iduties entail.  OMPLETE not be authorized  de PCS in recruitment or reass DATE SIGNA  Submits it with the Travel Orders  CO signature.	COMPETENCY 63200  TYPE OF FUNDING Overhead  TYPE OF FUNDING Overhead  TYPE OF EM Overhead  TY	COMPETENCY 63200  COMPETENCY 63200  PHONE NUMBER 843-218-1234  TYPE OF EMPLOYEE LO Overhead  CONTINUE OVERHE		

		RECRI	JITM	ENT POS	ITION	CHEC	CKLIST					
RPA	F	PD NUMBER		ŧ	BIN				NUMBER OF VACANCIES			
1. DEMAND SIGNAL NUMBER	2. F	FUNCTION CODE	3	. ASN (RD&	A)		4. ORG CODE		5. PAYROLL C		CODE	
6. STRL POSITION TITLE							7A. CAR	EER PATH/S	SERIES	PAY BAND	7B. FPL	
8A. SUPERVISOR OF POSITION		8B. ADM	IINIST	RATIVE PO	C OF PO	SITION	N	8C. ALTER	NATE F	OC OF POSIT	TION	
9A. ACTION TYPE New Hi	re (	Backfill For:								Competit	ive	
9B. AREA OF CONSIDERATION	HIRI	NG AUTHORITY										
9C. ANNOUNCEMENT OPEN LE	NGT	н										
9D. NAME REQUEST SOURCE:				If Recruiting	g Event o	r Refe	rred By - Id	lentify:				
List Name(s)												
Do any of the potential candida	te'/en	nployee' relatives work	for SF	PAWAR? (	Yes	() No	OUnl	nown				
If Yes, provide relative' name, r	elatio	nship, and competenc	y. R	ELATIVE' N	AME		RELATIV	E' RELATIO	NSHIP	RELATIVE' C	OMPETENCY	
10A. POSITION TYPE Perm	anen	t CTerm - NTE	∩ Ten	np - NTE								
10B. If Term, can appointment	oe ex	tended or made perma	anent v	vithout furthe	er compe	tition?	C Yes	○ No				
11A. DUTY STATION							11B, BUILDING NUMBER					
12A. POSITION - Embedded or R  Yes No	emot	e?										
13. UIC 14. CLEARAN	ICE I	REQUIRED	18	5. POSITION	N SENSIT	TIVITY			100000	UG TEST REC	QUIRED	
17A. IA POSITION CATEGORY	17E	B. IA POSITION LEVE	17C	. NUMBER	OF IA HO	URS	17D. CYE	BER CODE	18A. D	AWIA CAREE	R LEVEL	
18B. DAWIA CATEGORY	_	18C. ACQUISITION	SPEC	IAL ASSIGN	IMENT	1	l 8D. DAWI	PROGRAM	I I POSIT	ION SUPPOR	TS	
18E. DAWIA CRITICAL POSITION	١	19. FINANCIAL STA	TEME	NT REQUIR			AUTHOR	RITY CODE				
21. SUPERVISORY LEVEL CODE		22. BARGAINING UI	NIT ST	ATUS	23. OP	M FUN	CTIONAL	CTIONAL CODE 24.			4. MEDICAL EXAM REQUIRED Yes No	
25A. TRAVEL NIGHTS PER MON		25B. OCONUS TRA	VEL May	/be	26. TRA			E AREAS laybe	27. IF PART-TIME, # OF HOURS			
28. POSITION OCCUPIED	29.	TELEWORK INDICAT	OR	30. PPP	OPTION	CODE	S			PCS AUTHOR		
31B. RRR INCENTIVE  Yes ONO Maybe	32.	PROJECT/PROGRAM	M/IPT						100000000000000000000000000000000000000	NSOURCING 'es \( \) No		
34. MERIT SYSTEMS PRINCIPLE	TRA	AINING DATE:										
35. SPECIAL/UNIQUE REQUIRE	MEN	TS										
PMA (Last, First, MI)		-			SIGNAT	TURE				DATE		
SUPERVISOR (Last, First, MI)					SIGNA	URE				DATE		

PMA CHECKLIST (Rev. 03/16)

Adobe LiveCycle Designer ES4 v11.0

Attachment (3)

1. DESCRIPTOR NUMBER	2.001.000.0000.0000.0000.0000.0000.0000	PAY BAND DE ET ID NUMBER (B		3. UIC		PAYROLL COST CENTER		
5. EMPLOYEE NAME (Last, First, MI) 6. 0	ORG CODE	7. POSITION T	N TITLE 8. CAREER P		R PATH / SERIE		FULL PERFORMANCE LEVEL	
10. ORGANIZATION NAME: 1st Level				FALDA	ND		LEVEL	
TO, ONGANIZATION NAME. 1st Level								
11. ORGANIZATION NAME: 2nd Level								
12. ORGANIZATION NAME: 3rd Level								
13. ORGANIZATION NAME: 4th Level								
14. ORGANIZATION NAME: 5th Level							-	
15. ORGANIZATION NAME: 6th Level								
16. DUTY STATION	17.	17. CLEARANCE REQUIRED				SITION SENSITIVITY		
19. DAWIA CRITICAL POSITION CODE	20.	DAWIA CA	AREER LEVEL		21. DAV	NIA CATEGORY		
22. SPECIALTY CODE AREA					23. CY	BER PRO	DFICIENCY LEVEL	
24. FINANCIAL STATEMENT REQUIRED	YES [	7 NO 25.	DRUG TE	ST REQUIRED	□ YES □	7 NO		
25. FLSA / AUTHORITY CODE  NON-EXEMPT EXEMPT						27. OPN	FUNCTIONAL CODE	
28. SUPERVISORY LEVEL CODE	29. BARGAINII	NG UNIT STATUS (	JS CODE 30, COMPETITIVE LEVEL COD			31, POS	ITION OCCUPIED	
	***	ADDITIONAL	INFORMA	TION				
32. DUTIES: Expandable Entry								
33, KNOWLEDGE, SKILLS, AND ABILITIES	(KSAs): Ex	pandable Entry						
34. SPECIAL CONDITIONS OF EMPLOYM	ENT: Expan	dable Entry						
35. AGENCY REMARKS: Expandable Entr	у							
		APPROVAL AND	CERTIFIC	CATION				
Certification Statement: I certify that this relationships, and that the position is nece knowledge that this information is to be use statements may constitute violations of such	ssary to carr d for statutor	y out Governmen y purposes relatin	t functions ig to appoi	for which I am ntment and pay	responsible.	This cert	ification is made with the	
SUPERVISOR NAME (Last, First, MI)			DATE	S	UPERVISOR S	IGNATUI	RE	
MANAGER NAME (Last, First, MI)			DATE	M	MANAGER SIGNATURE			
CLASSIFICATION AUTHORITY NAME (Las	st, First, MI)		DATE	С	LASSIFICATIO	N AUTHO	DRITY SIGNATURE	
Optional Signature: Tier 1 (or Designee) Complete	when action re	quires Executive Dir	ector (ED) a	pproval. This ens	sures the ED is av	vare the Ti	er 1 approves of the data.	
TIER 1 or DESIGNEE NAME (Last, First, MI	)		DATE	T	ER 1 or DESIG	NEE SIG	NATURE	
SSCLANTPAC 12338/1 (Rev. 4/20	17)				Adobe Live	Cycle	Designer ES4 v11.0	

Adobe LiveCycle Designer ES4 v11.0

Attachment (4)

#### **INSTRUCTION PAGE**

- 1. DESCRIPTOR NUMBER: HRO assigns.
- 2. BILLET ID NUMBER (BIN): HRO submits BIN request. Manpower Management Office provides.
- 3. UIC: Options: 65236 / 69250 / 68561 / 50250
- 4. PAYROLL COST CENTER: Organization code plus '0'. Example: 81110 / 811100
- 5. EMPLOYEE NAME: Self-Explanatory
- ORG CODE: 5 digit organization code.
- 7. POSITION TITLE: SSC STRL prescribed. (See Below Chart)
  - DoD requires the use of OPM titles.
  - - Utilize IT specific titles for 2210 series.
    - - IT Project Manager (No specialty parenthetical added) Note: This OPM title not used under STRL.
    - - Supv IT Project Manager (No specialty parenthetical added) Note: This OPM title not used under STRL.
    - --- Supv IT Specialist (Insert 1 or 2 parenthetical titles)
    - --- IT Specialist (Insert 1 or 2 parenthetical titles)
    - - Supv IT Specialist and IT Specialist parenthetical titles: (Applications Software) or (APPS) / (Customer Support) or (CUSTSPT) / (Data Management) or (DATAMGMT) / (Enterprise Architecture) or (ENTRARCH) / (Internet) or (INET) / (Operating Systems) or (OS) / (Network Services) or (NETWORK) / (Policy and Planning) or (PLCYPLN)
  - - Security: In accordance with DoD8570.01 IAWF positions performing IA functions insert: (INFOSEC) /
- (Systems Administration) or (SYSADMIN) / (Systems Analysis or (SYSANALYSIS)
- 8. CAREER PATH/SERIES/PAY BAND: SSC STRL prescribed. (See Below Chart)
- 9. FULL PERFORMANCE LEVEL: Position FPL.
- 10. ORGANIZATION NAME: Department of Navy / SPAWARSYSCEN Atlantic
- 11. ORGANIZATION NAME: Tier 1
- 12. ORGANIZATION NAME: Tier 2
- 13. ORGANIZATION NAME: Tier 3
- 14. ORGANIZATION NAME: Tier 4
- 15. ORGANIZATION NAME: Tier 5
- 16. DUTY STATION:
  - Insert the Geolocation (GEOLOC) Code / City / State.
  - -- Example: 452464019 SPAWAR, SC
  - - Must utilize the GEOLOC where employee sits majority of time.
  - - LANT Facility GEOLOCs and correct City / State are located in PD Library: https://wiki.spawar.navy.mil/confluence/spaces/viewspace.action?key=SSCAPD
  - -- Non-LANT Facility GEOLOCs and correct City / State are located in OPM Duty Station Locater: https://apps.opm.gov/dsfls/
    - --- GEOLOCs are also located in PD Library.
  - Those employees that meet the criteria for Remote or Embedded based on the definition, required to provide additional information in Field 34.
  - -- Embedded: Employee sits in a Customer/Sponsor site majority of time.
  - -- Remote: Employee does not sit in a Customer/Sponsor site majority of time and is not covered by an approved Telework Agreement.
- 17. CLEARANCE REQUIRED: Determined by Position Sensitivity (See Below Chart)
  - Highest designation level required by incumbent's specific duties.
  - Not required to be the same as employee access.
  - Employee must be eligible to meet the Clearance Required on the PD to access information at that level.
- 18. POSITION SENSITIVITY: (See Below Chart)
  - Any position designated in which the occupant could bring about, by virtue of the nature of the position, a materially adverse effect on national security.
  - National security position designation.
  - - Nonsensitive (Student and/or under 18)
  - - Noncritical
  - - Critical
  - - Special Sensitive with SCI
  - Note: Utilize Position Designation Tool (PDT) to determine position security level: https://www.opm.gov/investigations/background-investigations/position-designation-tool
- 19. DAWIA CRITICAL POSITION CODE: Select when applicable.
  - Critical Acquisition Position: Attach Acquisition Position Designation Sheet
- DAWIA CAREER LEVEL: Select when applicable.
- 21. DAWIA CATEGORY: Select when applicable.
- 22. SPECIALTY CODE AREA:
  - Each billet will be assigned a two-digit Cyber Code in accordance with SECNAV 5239-M manual.
  - 2210 positions: '00' is not a valid code.
  - COG guidance: https://wiki.spawar.navy.mil/confluence/pages/viewpage.action?pageId=146081696
  - Forward questions to: <u>ssclant\_cswf@navy.mil</u>
- 23. CYBER PROFICIENCY LEVEL:
  - Proficiency Level will be based on GS equivalency.
  - COG guidance: https://wiki.spawar.navy.mil/confluence/pages/viewpage.action?pageId=146081696
  - Forward questions to: ssclant\_cswf@navy.mil

## **INSTRUCTION PAGE (Continued)**

#### 24. FINANCIAL STATEMENT REQUIRED:

- Utilize COG Job Aid: https://wiki.spawar.navy.mil/confluence/display/SSCACOG/Ethics
- Note: Attach OGE-450 Form when applicable. List required duties in (Field 31 / Duties)

### 25. DRUG TEST REQUIRED: (See Below Chart)

- Determined by Clearance Required / Position Sensitivity / Duties.
- Position Applicable: Top Secret / Top Secret with SCI / Critical Sensitive / Special Sensitive with SCI / Executive Level / Motor Vehicle Operator
- 26. FLSA/AUTHORITY CODE:
  - The Fair Labor Standards Act (FLSA) is applicable to all positions. Attach FLSA Designation Form.
- 27. OPM FUNCTIONAL CODE:
  - STRL Functional Codes are the same as OPM Functional Codes:
  - https://wiki.spawar.navy.mil/confluence/display/SSCACOG/Selecting+Position+Codes
  - Utilize code '00' for Non-engineer and Non-scientist positions.

#### 28. SUPERVISORY LEVEL CODE:

- 2 / Supervisor or Manager
- 4 / Supervisor (CSRA)
- 8 / Nonsupervisory

#### 29. BARGAINING UNIT STATUS CODE:

- 8888: Supervisor / Manager / HR Specialist / Security Personnel / Investigator
- 7777: All other SSC Employees
- Note: Contact assigned PMA for additional guidance.
- 30. COMPETITIVE LEVEL CODE: 'ZZZ'
- 31. POSITION OCCUPIED:
  - Competitive Service Position
  - Excepted Service Position

#### ADDITIONAL INFORMATION

### 32. DUTIES:

- Brief introductory statement which identifies the position's primary purpose and organizational relationship. (1-2 Sentences)
- Identify Major Duties and Responsibilities: Statements of important, regular, and reoccurring duties/responsibilities.
- Each Major Duty typically constitutes 25% of the incumbent's time. No more than 3-5 Major Duties are identified.
- Note: Competency Development Models (CDMs) are not incorporated into the Position Description (PD).
- 33. KNOWLEDGE, SKILLS, AND ABILITIES (KSAs):
  - No less than 3 and no more than 7 statements. Each statement begins with 'Knowledge', or 'Skill', or 'Ability' only.
  - Entry level positions generally contain more 'Knowledge' requirements.
  - Senior level positions generally contain a combination of 'Skills' and 'Abilities' and fewer 'Knowledge' requirements,
  - Statements identify core elements required to complete the duties indicated on the coversheet.
  - Note: Competency Development Models (CDMs) are not incorporated into the Position Description (PD).
- 34. SPECIAL CONDITIONS OF EMPLOYMENT: HRO provides language.
  - Unique position requirements: Travel / DAWIA / CSWF / Driver License / Certifications.
- 35. AGENCY REMARKS: HRO applies specific information.
  - Note: Insert Remote/Embedded codes 'E' or 'R' and supporting facility location information for each employee.
  - - E: Embedded Employee / Facility Site Location / Building Number / Physical Address if not a Military Facility Site
    - --- Note: GEOLOCs are established for most Military Facility Sites. Avoid utilization of the city where the Military Facility Site is located.
  - - R: Remote Employee / Physical Address of Remote Facility Site

#### APPROVAL AND CERTIFICATION

- SUPERVISOR NAME/DATE/SIGNATURE: Direct supervisor of the position. (Always Required)
- MANAGER NAME/DATE/SIGNATURE: Next level of supervision. (Not Required)
- CLASSIFICATION AUTHORITY NAME/DATE/SIGNATURE: Tier designated. (Always Required)
- TIER 1 or DESIGNEE NAME/DATE/SIGNATURE: (Optional) Complete when action requires Executive Director (ED) approval. This ensures the ED is aware the Tier 1 approves of the data.

# POSITION TITLES AND CAREER PATH/SERIES/BAND CHART

Scienc	e and Eng	gineering	(ND)					
0180	0401	0403	0408	0410	0413	0801	0803	0806
0807	8080	0810	0819	0830	0840	0850	0854	0855
0858	0861	0893	0896	1301	1306	1310	1313	1320
1321	1330	1340	1350	1360	1370	1386	1501	1515
1520	1529	1550	xx99					
Techni	cian (NR)							
0021	0404	0802	0809	0856	0895	1060	1152	1311
1341	1371	1521	1531	xx99				
Analyti	ical (NO)							
0018	0020	0028	0800	0089	0101	0132	0170	0184
0201	0260	0301	0340	0341	0342	0343	0346	0391
0501	0505	0510	0511	0560	0904	0905	0950	1001
1021	1035	1040	1071	1082	1083	1084	1101	1102
1103	1150	1221	1222	1316	1361	1410	1412	1601
1640	1670	1712	1750	1801	1810	1811	1910	2001
2003	2010	2030	2032	2050	2101	2130	2150	2152
2210	xx99							
Genera	I Support	(NG)						
0019	0029	0086	0134	0181	0203	0302	0303	0304
0305	0309	0312	0318	0322	0326	0332	0335	0344
0350	0356	0361	0390	0392	0394	0503	0525	0540
2005	2012	2131	2135	xx99				

Supervisor (NM) All Series

# REQUIRED ALIGNMENT CHART

Position Sensitivity Non-Sensitive (NS) N/A LANT **Drug Test Required** Clearance Required Secret No Non-Critical Sensitive (NCS) Secret No Top Secret Critical Sensitive (CS) Yes Special Sensitive Top Secret / SCI Yes

# ADDITIONAL FORM INFORMATION

- Purpose of Form: Position Description - Form Preparation: Supervisor of Record
- Form Copies: 1 Form Submission: Competency 811 - Form Location: SSC LANT Forms Library

# SAMPLE

	SSC	STRL F	PAY BAND	DESCRI	PTOR CO	VER	SHEET			
1. DESCRIPTOR NUMBER 1213456		2. BILLE 567867	et id numbe 4	ER (BIN)	3. Ul 6523		4. PAYRO 821000	LL CC	OST CENTER	
5. EMPLOYEE NAME ( <i>Last, First, MI</i> ) Doe, Jonathan E.	6. ORG	G CODE	7. POSITIO		PA	8. CAREER PATH / SEP PAY BAND ND-0855-03		ES/	9. FULL PERFORMANCE LEVEL 04	
10. ORGANIZATION NAME: 1st Level INFORMATION RESOURCE MA		EMENT								
11. ORGANIZATION NAME: 2nd Leve INFORMATION TECHNOLOGY		AGEME	NT							
12. ORGANIZATION NAME: 3rd Level CORPORATE OPERATIONS										
13. ORGANIZATION NAME: 4th Level SPACE AND NAVAL WARFAR		TEMS C	ENTER AT	FLANTIC						
14. ORGANIZATION NAME: 5th Level										
15. ORGANIZATION NAME: 6th Level										
16. DUTY STATION 452464019 CHARLESTON		17. CLEAF Secret	RANCE REQ	JIRED	9		POSITION SENSITIVITY asensitive			
19. DAWIA CRITICAL POSITION COD Critical Acquisition Position			A CAREER L Entry Level	EVEL		21. A	DAWIA CATEGORY			
22. SPECIALTY CODE AREA 41 - Customer Service and Technic		1 40 a c c c c c c c c c c c c c c c c c c				BER PROFICIENCY LEVEL /Apprentice: GS 5-9				
24. FINANCIAL STATEMENT REQUIR	ED 🔲	YES D	NO	25. DRUG	TEST REQU	IRED	YES [	X NO	)	
25. FLSA / AUTHORITY CODE  ☑ NON-EXEMPT ☐ EXEMPT	5 C	RF 551.2	210 (Compt	uter Emplo	yee)			27. 13	OPM FUNCTIONAL CODE	
28. SUPERVISORY LEVEL CODE 8 - Nonsupervisory	29. E		NG UNIT STA	TUS CODE 30. COMPETITIVE LEVEL CODE ZZZ					31. POSITION OCCUPIED Competitive	
			ADDITIO	NAL INFOR	MATION					
32. DUTIES: Expandable Entry Brief introductory statement that id	entifie	s the pos	ition's prim	ary purpos	e and organ	izatio	nal relations	hip aı	nd 3-5 major duties.	
33. KNOWLEDGE, SKILLS, AND ABILI No less than three and no more than	TIES (K	SAs): Exp stateme	pandable Ent nts, each be	try eginning w	ith "knowle	dge",	"skill" or "al	bility	" only.	
34. SPECIAL CONDITIONS OF EMPLOT Travel/DAWIA/CSWF/Drivers Lice										
35. AGENCY REMARKS: Expandable HRO fills out.	Entry									
			APPROVAL	AND CERT	IFICATION					
Certification Statement: I certify that is relationships, and that the position is relationships that this information is to be statements may constitute violations of statements.	ecessa used fo	ry to carry or statutor	out Govern y purposes r	ment function elating to ap	ons for which ppointment a	1 am	responsible.	This	certification is made with the	
SUPERVISOR NAME (Last, First, MI) SMITH, JOHN Q.		DATE		SUPERVISOR		SIGNA	TURE			
MANAGER NAME (Last, First, MI) SCHMOE, JOSEPH A.				DATE		MA	MANAGER SIGNATURE		RE	
CLASSIFICATION AUTHORITY NAME MILLER, CHRISTOPHER A.	(Last, F	irst, MI)		DATE		CL	ASSIFICATIO	N AU	THORITY SIGNATURE	
Optional Signature: Tier 1 (or Designee) Com	plete whe	en action re	quires Executi	ve Director (E	D) approval. Th	is ensi	ures the ED is a	ware th	ne Tier 1 approves of the data.	
TIER 1 or DESIGNEE NAME (Last, Firs	t, MI)			DATE		TIE	ER 1 or DESIO	SNEE	SIGNATURE	

# SAMPLE

#### **INSTRUCTION PAGE**

- 1. DESCRIPTOR NUMBER: HRO assigns.
- 2. BILLET ID NUMBER (BIN): HRO submits BIN request. Manpower Management Office provides.
- 3. UIC: Options: 65236 / 69250 / 68561 / 50250
- 4. PAYROLL COST CENTER: Organization code plus '0'. Example: 81110 / 811100
- 5. EMPLOYEE NAME: Self-Explanatory
- 6. ORG CODE: 5 digit organization code.
- 7. POSITION TITLE: SSC STRL prescribed. (See Below Chart)
  - DoD requires the use of OPM titles.
  - - Utilize IT specific titles for 2210 series.
    - - IT Project Manager (No specialty parenthetical added) Note: This OPM title not used under STRL.
    - - Supv IT Project Manager (No specialty parenthetical added) Note: This OPM title not used under STRL.
    - - Supv IT Specialist (Insert 1 or 2 parenthetical titles)
    - - IT Specialist (Insert 1 or 2 parenthetical titles)
    - - Supv IT Specialist and IT Specialist parenthetical titles: (Applications Software) or (APPS) / (Customer Support) or (CUSTSPT) / (Data Management) or (DATAMGMT) / (Enterprise Architecture) or (ENTRARCH) / (Internet) or (INET) / (Operating Systems) or (OS) / (Network Services) or (NETWORK) / (Policy and Planning) or (PLCYPLN)
  - -- Security: In accordance with DoD8570.01 IAWF positions performing IA functions insert: (INFOSEC) /
  - (Systems Administration) or (SYSADMIN) / (Systems Analysis or (SYSANALYSIS)
- 8. CAREER PATH/SERIES/PAY BAND: SSC STRL prescribed. (See Below Chart)
- 9. FULL PERFORMANCE LEVEL: Position FPL.
- 10. ORGANIZATION NAME: Department of Navy / SPAWARSYSCEN Atlantic
- 11. ORGANIZATION NAME: Tier 1
- 12. ORGANIZATION NAME: Tier 2
- 13. ORGANIZATION NAME: Tier 3
- 14. ORGANIZATION NAME: Tier 4
- 15. ORGANIZATION NAME: Tier 5
- 16. DUTY STATION:
  - Insert the Geolocation (GEOLOC) Code / City / State.
  - -- Example: 452464019 SPAWAR, SC
  - -- Must utilize the GEOLOC where employee sits majority of time.
  - - LANT Facility GEOLOCs and correct City / State are located in PD Library: https://wiki.spawar.navy.mil/confluence/spaces/viewspace.action?key=SSCAPD
  - - Non-LANT Facility GEOLOCs and correct City / State are located in OPM Duty Station Locater: https://apps.opm.gov/dsfls/
  - - GEOLOCs are also located in PD Library.
  - Those employees that meet the criteria for Remote or Embedded based on the definition, required to provide additional information in Field 34.
  - -- Embedded: Employee sits in a Customer/Sponsor site majority of time.
  - -- Remote: Employee does not sit in a Customer/Sponsor site majority of time and is not covered by an approved Telework Agreement.
- 17. CLEARANCE REQUIRED: Determined by Position Sensitivity (See Below Chart)
  - Highest designation level required by incumbent's specific duties.
  - Not required to be the same as employee access.
  - Employee must be eligible to meet the Clearance Required on the PD to access information at that level.
- 18. POSITION SENSITIVITY: (See Below Chart)
  - Any position designated in which the occupant could bring about, by virtue of the nature of the position, a materially adverse effect on national security.
  - National security position designation.
  - - Nonsensitive (Student and/or under 18)
  - - Noncritical
  - - Critical
  - - Special Sensitive with SCI
  - Note: Utilize Position Designation Tool (PDT) to determine position security level: https://www.opm.gov/investigations/background-investigations/position-designation-tool
- 19. DAWIA CRITICAL POSITION CODE: Select when applicable.
  - Critical Acquisition Position: Attach Acquisition Position Designation Sheet
- 20. DAWIA CAREER LEVEL: Select when applicable.
- 21. DAWIA CATEGORY: Select when applicable.
- 22. SPECIALTY CODE AREA:
  - Each billet will be assigned a two-digit Cyber Code in accordance with SECNAV 5239-M manual.
  - 2210 positions: '00' is not a valid code.
  - COG guidance: https://wiki.spawar.navy.mil/confluence/pages/viewpage.action?pageId=146081696
  - Forward questions to: <u>ssclant\_cswf@navy.mil</u>
- 23. CYBER PROFICIENCY LEVEL:
  - Proficiency Level will be based on GS equivalency.
  - COG guidance: https://wiki.spawar.navy.mil/confluence/pages/viewpage.action?pageId=146081696
  - Forward questions to: ssclant\_cswf@navy.mil

## **INSTRUCTION PAGE (Continued)**

#### 24. FINANCIAL STATEMENT REQUIRED:

- Utilize COG Job Aid: https://wiki.spawar.navy.mil/confluence/display/SSCACOG/Ethics
- Note: Attach OGE-450 Form when applicable. List required duties in (Field 31 / Duties)
- 25. DRUG TEST REQUIRED: (See Below Chart)
  - Determined by Clearance Required / Position Sensitivity / Duties.
  - Position Applicable: Top Secret / Top Secret with SCI / Critical Sensitive / Special Sensitive with SCI / Executive Level / Motor Vehicle Operator
- 26. FLSA/AUTHORITY CODE:
  - The Fair Labor Standards Act (FLSA) is applicable to all positions. Attach FLSA Designation Form.
- 27. OPM FUNCTIONAL CODE:
  - STRL Functional Codes are the same as OPM Functional Codes:

https://wiki.spawar.navy.mil/confluence/display/SSCACOG/Selecting+Position+Codes

- Utilize code '00' for Non-engineer and Non-scientist positions.
- 28. SUPERVISORY LEVEL CODE:
  - 2 / Supervisor or Manager
  - 4 / Supervisor (CSRA)
  - 8 / Nonsupervisory
- 29. BARGAINING UNIT STATUS CODE:
  - 8888: Supervisor / Manager / HR Specialist / Security Personnel / Investigator
  - 7777: All other SSC Employees
  - Note: Contact assigned PMA for additional guidance.
- 30. COMPETITIVE LEVEL CODE: 'ZZZ'
- 31. POSITION OCCUPIED:
  - Competitive Service Position
  - Excepted Service Position

#### ADDITIONAL INFORMATION

- 32. DUTIES:
  - Brief introductory statement which identifies the position's primary purpose and organizational relationship. (1-2 Sentences)
  - Identify Major Duties and Responsibilities: Statements of important, regular, and reoccurring duties/responsibilities.
  - Each Major Duty typically constitutes 25% of the incumbent's time. No more than 3-5 Major Duties are identified.
  - Note: Competency Development Models (CDMs) are not incorporated into the Position Description (PD).
- 33. KNOWLEDGE, SKILLS, AND ABILITIES (KSAs):
  - No less than 3 and no more than 7 statements. Each statement begins with 'Knowledge', or 'Skill', or 'Ability' only.
  - Entry level positions generally contain more 'Knowledge' requirements.
  - Senior level positions generally contain a combination of 'Skills' and 'Abilities' and fewer 'Knowledge' requirements.
  - Statements identify core elements required to complete the duties indicated on the coversheet.
  - Note: Competency Development Models (CDMs) are not incorporated into the Position Description (PD).
- 34. SPECIAL CONDITIONS OF EMPLOYMENT: HRO provides language.
  - Unique position requirements: Travel / DAWIA / CSWF / Driver License / Certifications.
- 35. AGENCY REMARKS: HRO applies specific information.
  - Note: Insert Remote/Embedded codes 'E' or 'R' and supporting facility location information for each employee.
  - - E: Embedded Employee / Facility Site Location / Building Number / Physical Address if not a Military Facility Site
    - --- Note: GEOLOCs are established for most Military Facility Sites. Avoid utilization of the city where the Military Facility Site is located.
  - - R: Remote Employee / Physical Address of Remote Facility Site

#### APPROVAL AND CERTIFICATION

- SUPERVISOR NAME/DATE/SIGNATURE: Direct supervisor of the position. (Always Required)
- MANAGER NAME/DATE/SIGNATURE: Next level of supervision. (Not Required)
- CLASSIFICATION AUTHORITY NAME/DATE/SIGNATURE: Tier designated, (Always Required)
- TIER 1 or DESIGNEE NAME/DATE/SIGNATURE: (Optional) Complete when action requires Executive Director (ED) approval. This ensures the ED is aware the Tier 1 approves of the data.

# SAMPLE

# POSITION TITLES AND CAREER PATH/SERIES/BAND CHART

1			100					
Scienc	e and Eng	gineering	(ND)					
0180	0401	0403	0408	0410	0413	0801	0803	0806
0807	8080	0810	0819	0830	0840	0850	0854	0855
0858	0861	0893	0896	1301	1306	1310	1313	1320
1321	1330	1340	1350	1360	1370	1386	1501	1515
1520	1529	1550	xx99					
}								
L. 1950 The 1950 State Section 19	cian (NR)		7-212-1262-1	obtaniania)				
0021	-0404	0802	0809	0856	0895	1060	1152	1311
1341	1371	1521	1531	xx99				
	(NO)							
	ical (NO)	2222		0000	0404	0400	0470	0404
0018	0020	0028	0800	0089	0101	0132	0170	0184
0201	0260	0301	0340	0341	0342	0343	0346	0391
0501	0505	0510	0511	0560	0904	0905	0950	1001
1021	1035	1040	1071	1082	1083	1084	1101	1102
1103	1150	1221	1222	1316	1361	1410	1412	1601
1640	1670	1712	1750	1801	1810	1811	1910	2001
2003	2010	2030	2032	2050	2101	2130	2150	2152
2210	xx99							
	I Support	(NG)						
0019	0029	0086	0134	0181	0203	0302	0303	0304
0305	0309	0312	0318	0322	0326	0332	0335	0344
0350	0356	0361	0390	0392	0394	0503	0525	0540
2005	2012	2131	2135	xx99				

Supervisor (NM)

All Series

# REQUIRED ALIGNMENT CHART

Position Sensitivity	Clearance Required	<b>Drug Test Required</b>
Non-Sensitive (NS) N/A LANT	Secret	No
Non-Critical Sensitive (NCS)	Secret	No
Critical Sensitive (CS)	Top Secret	Yes
Special Sensitive	Top Secret / SCI	Yes

## ADDITIONAL FORM INFORMATION

- Purpose of Form: Position Description
   Form Preparation: Supervisor of Record
   Form Copies: 1
- Form Submission: Competency 811
   Form Location: SSC LANT Forms Library

4				ABOR STANDARDS AC s form must be filed with the S			EET			
CAREER PATH	SERIES	PAY BAND	EMPLOYEE NAME (Last,	First, MI) or VACANT	COMPETENCY	POSITION NUMBER	DEPT. REQUEST#	POSITION TITLE		
Note: The exempresponsibilities m			elow are taken from 5 CFR I	Part 551 and have very specif	ic meanings. Inter	pretation of these criter	ia with the overall inter	nt and purpose of the position's		
supervisor or ma customarily and following charact	nager who regularly di eristics.	manages an irects the wor	teria. (5 CFR 551.205) An e organizational unit with a c k of subordinate employees EMPLOYEE'S ASSIGNME	ontinuing function and	REASONS	FOR SELECTION(S)	N NUMBER 2			
selecting, re-	moving, ad r recomme	Ivancing in pa end such actio	sonnel changes that include y or promoting subordinate ns with particular considera	employees, or has authority	employee w test and the	ho meets at least one	of the four PDT descrip	551.207) A professional employee is ar stors, the intellectual and varied in natur haracteristic of the employee's primary		
Employee customarily and regularly exercises discretion and independent judgment in activities such as work planning and organization, work assignment, direction, review and evaluation and other aspects of management of subordinates, including personnel administration.					Work re acquire	SELECT ONE OR MORE OF THE FOLLOWING FOUR EXEMPTION DESCRIPTORS.  Work requires knowledge in a field of science or learning customarily and characteristically acquired through education or training that meets the requirements for a bachelor's or higher degree with major study in or pertinent to the specialized field as distinguished from general				
REASONS FOR				An administrative employee	educati Work be basis of practical	on, or eing performed is comp f specialized education	parable to that performe or training and experie	ed by professional employees, on the ence which provided both theoretical and edge of related disciplines and of new		
2. Administrative Employee Exemption Criteria. (5 CFR 551.206) An administrative employee is an advisor or assistant to management, a representative of management or a specialist in a management or general business function or supporting service. Exemption under this category requires that the duties must be characterized by one of the criteria under the primary test duty (PTD), one of the criteria under the non manual work text (NWT), and the criterion of discretion and independent judgement test (DIJT).					Work in result of Work the knowled	Work in a recognized field of artistic endeavor that is original or creative in nature and the result of which depends on the invention, imagination or talent of the employee, or Work that requires theoretical knowledge and practical application of highly-specialized knowledge in computer systems analysis, programming and software engineering or other similar work in the computer field. To be credited, the work must consist of one or more of the				
SELECT ONE OR MORE OF THE FOLLOWING EXEMPTION CRITERION.  Significantly affects the formulation or execution of management programs or policies, or Involves management or general business functional or supporting services of substantial importance to the organizations serviced, or  Involves substantial participation in the executive or administrative functions of a management official, and  Select either or both of the following exemption criteria.						<ol> <li>(1) The application of system analysis techniques and procedures including consulting with users to determine hardware, software or system functional specifications.</li> <li>(2) The design, development, documentation, analysis, creation, testing or modification of computer systems or programs including prototypes based on and related to user system design specifications.</li> <li>(3) The design, documentation, testing, creation or modification of computer programs related to machine operating systems.</li> <li>(4) A combination of the duties described in (1), (2) and (3) above, the performance of whi requires the same level of skills, and</li> </ol>				
☐ nature, or			y non-manual work and is ir y non-manual work and is o ecial training, experience an	6i-lidtlil	Work in evaluat	tive or interpretive though	tual and varied in natu ght processes for satis	re, requiring creative, analytical, factory thought processes, and		
nature that requires considerable special training, experience and knowledge, and  Select the following exemption.  The employee frequently exercises discretion and independent judgement under only general supervision in performing the normal day to day work.						Select this exemption descriptor.  The employee must frequently exercise discretion and independent judgement under only general supervisor in performing normal, day to day work.				

REASONS FOR SELECTION(S) IN NUMBER 3
4. Foreign Exemption Criteria. (5 CFR 551.212) An employee who meets one of the two following:  The employee is permanently stationed in an exempt area and spends all hours of work in a
given work week in one or more exempt areas, or
$\hfill \square$ The employee is not permanently stationed in an exempt area but spends all hours of work a given work week in one or more exempt areas.
*Foreign exempt area means any foreign country or any territory under the jurisdiction of the United States other than the following locations: A state of the United States, The District of Columbia, Puerto Rico, The U.S. Virgin Islands, Outer continental shelf lands as defined in the Outer Continental Shelf Lands Act (6 Stat. 462), American Samoa, Guam, Commonwealth of th Northern Mariana Islands, Midway Atoll, Wake Island, Johnston Island and Palmyra.
REASONS FOR SELECTION(S) IN NUMBER 4
5. Certification of Duties Performed The primary duties and responsibilities of the incumbent, as currently assigned and performed, are correctly reflected in the STRL Pay Band Descriptor Cover Sheet to which the incumbent is assigned.
6. FLSA Determination  Based on a comparison of the FLSA exemption criteria in 5 CFR 551.205-212 with the employe actual, primary duties and responsibilities and the intent and organizational purpose of those functions as shown above, this STRL position is determined to be exempt from coverage under FLSA.
DECIDING OFFICIAL SIGNATURE

#### INSTRUCTION PAGE

- Career Path: SSC STRL prescribed (see below chart)
   Series: SSC STRL prescribed (see below chart)
- Pay Band: SSC STRL prescribed (see below chart)
- Employee Name: Self-Explanatory
   Competency: 5 digit competency code
- Position Number: HR assigns when PD is created
- Dept. Request #: N/A
- Position Title: SSC STRL prescribed (see below chart)
- 1. Executive Employee Exemption Criteria: Defined on form. Choose any that apply to the employee's assignments and performance.
  - -- Reasons for selection(s) in number 1: Fill out explanation for exemption.
- 2. Administrative Employee Exemption Criteria: Defined on form. Select one or more of the exemption blocks.
  - - Reasons for selection(s) in number 2: Fill out explanation for need for exemption.
- 3. Professional Employee Exemption Criteria: Defined on form. Select one or more of the exemption descriptors.
  - - Reasons for selection(s) in number 3: Fill out explanation for need for exemption.
- 4. Foreign Exemption Criteria: An employee who meets one of the two criteria.
  - - Reasons for selection(s) in number 4: Fill out explanation for need for foreign exemption.

#### POSITION TITLES AND CAREER PATH/SERIES/BAND CHART

Scienc	e and Eng	ineering	(ND)					
0180	0401	0403	0408	0410	0413	0801	0803	0806
0807	0808	0810	0819	0830	0840	0850	0854	0855
0858	0861	0893	0896	1301	1306	1310	1313	1320
1321	1330	1340	1350	1360	1370	1386	1501	1515
1520	1529	1550	xx99					
Techni	cian (NR)							
0021	0404	0802	0809	0856	0895	1060	1152	1311
1341	1371	1521	1531	xx99				
Analyti	ical (NO)							
0018	0020	0028	0800	0089	0101	0132	0170	0184
0201	0260	0301	0340	0341	0342	0343	0346	0391
0501	0505	0510	0511	0560	0904	0905	0950	1001
1021	1035	1040	1071	1082	1083	1084	1101	1102
1103	1150	1221	1222	1316	1361	1410	1412	1601
1640	1670	1712	1750	1801	1810	1811	1910	2001
2003	2010	2030	2032	2050	2101	2130	2150	2152
2210	xx99							
Genera	al Support	t (NG)						
0019	0029	0086	0134	0181	0203	0302	0303	0304
0305	0309	0312	0318	0322	0326	0332	0335	0344
0350	0356	0361	0390	0392	0394	0503	0525	0540
2005	2012	2131	2135	xx99				
-								

Supervisor (NM)

All Series

#### ADDITIONAL FORM INFORMATION

- Purpose of Form: Fair Labor Standards Act Determination
- Form Preparation: Supervisor of Record
- Form Copies: 1
- Form Submission: Competency 811
- Form Location: SSC LANT Forms Library

## SAMPLE

			FAIR LABOR STANDARDS ACT This form must be filed with the S			EET		
CAREER PATH ND	SERIES 1310	PAY BAND 03	EMPLOYEE NAME (Last, First, MI) or VACANT Doe, Jonathan R.	COMPETENCY 71000	POSITION NUMBER	DEPT. REQUEST#	POSITION TITLE Scientist	
Note: The exempresponsibilities m			low are taken from 5 CFR Part 551 and have very specif	ic meanings. Inter	pretation of these criter	ia with the overall inter	nt and purpose of the position's	
supervisor or mai customarily and r following charact	nager who egularly di eristics.	manages an irects the work	eria. (5 CFR 551.205) An executive employee is a organizational unit with a continuing function and construction of the employees and meets both of the EMPLOYEE'S ASSIGNMENTS AND PERFORMANCE.	REASONS	FOR SELECTION(S) II	N NUMBER 2		
selecting, rer	noving, ad recomme	lvancing in pay and such action	connel changes that include, but are not limited to y or promoting subordinate employees, or has authority as with particular consideration given to these	employee w test and the	ho meets at least one of	of the four PDT descrip	551.207) A professional employee is ar stors, the intellectual and varied in natur naracteristic of the employee's primary	
activities suc	h as work nd other as	planning and	exercises discretion and independent judgment in organization, work assignment, direction, review and agement of subordinates, including personnel	Work re	quires knowledge in a did through education or	field of science or learn training that meets the	EXEMPTION DESCRIPTORS.  ning customarily and characteristically requirements for a bachelor's or higher and field as distinguished from general	
REASONS FOR	SELECTI	ON(S) IN NUN	IBER 1	education		refunent to the special	zed field as distinguished from general	
is an advisor or a management or g requires that the	ssistant to general bu duties mus criteria un	management siness function st be characte ander the non n	n Criteria. (5 CFR 551.206) An administrative employee, a representative of management or a specialist in a n or supporting service. Exemption under this category rized by one of the criteria under the primary test duty nanual work text (NWT), and the criterion of discretion	basis of practica develop Work in result o Work the knowled	specialized education al knowledge of the spe- ments in the field, or a recognized field of a f which depends on the lat requires theoretical I dge in computer system	or training and experie ciality, including knowled rtistic endeavor that is invention, imagination knowledge and practic as analysis, programmi	ed by professional employees, on the ence which provided both theoretical and edge of related disciplines and of new original or creative in nature and the or talent of the employee, or all application of highly-specialized ing and software engineering or other work must consist of one or more of the	
SELECT ONE O	R MORE	OF THE FOLL	OWING EXEMPTION CRITERION.	followin	<b>Y</b>	analysis techniques ar	nd procedures including consulting with	
	teamant	or general hus	r execution of management programs or policies, or siness functional or supporting services of substantial ced, or	<ul> <li>(1) The application of system analysis techniques and procedures including consulting with users to determine hardware, software or system functional specifications.</li> <li>(2) The design, development, documentation, analysis, creation, testing or modification of computer systems or programs including prototypes based on and related to user system design specifications.</li> </ul>				
	stantial pa t official, a	rticipation in the	ne executive or administrative functions of a	<ul> <li>(3) The design, documentation, testing, creation or modification of computer programs related to machine operating systems.</li> <li>(4) A combination of the duties described in (1), (2) and (3) above, the performance of whe requires the same level of skills, and</li> </ul>				
nature, or			non-manual work and is intellectual and varied in	Select this e	exemption descriptor.  predominately intelled	tual and varied in natu	re, requiring creative, analytical, factory thought processes, and	
nature that re	e or otner equires co	predominantiy nsiderable spe	non-manual work and is of a specialized or technical ecial training, experience and knowledge, and	evaluat	ive or interpretive thoug	th processes for satisf	factory thought processes, and	
Select the following	ng exemp	tion.			exemption descriptor.	everoise discretion on	d independent judgement under entre	
			iscretion and independent judgement under only genera day to day work.	general	supervisor in performit	ng normal, day to day i	d independent judgement under only work.	

## SAMPLE

REASONS FOR SELECTION(S) IN NUMBER 3	
4. Foreign Exemption Criteria. (5 CFR 551.212) An employee who meets one of the two following:  The employee is permanently stationed in an exempt area and spends all hours of work given work week in one or more exempt areas, or	k in a
The employee is not permanently stationed in an exempt area but spends all hours of war a given work week in one or more exempt areas.	vork in
*Foreign exempt area means any foreign country or any territory under the jurisdiction of the United States other than the following locations: A state of the United States, The District of Columbia, Puerto Rico, The U.S. Virgin Islands, Outer continental shelf lands as defined in Outer Continental Shelf Lands Act (6 Stat. 462), American Samoa, Guam, Commonwealth of Northern Mariana Islands, Midway Atoll, Wake Island, Johnston Island and Palmyra.	the
REASONS FOR SELECTION(S) IN NUMBER 4	
5. Certification of Duties Performed The primary duties and responsibilities of the incumbent, as currently assigned and perform are correctly reflected in the STRL Pay Band Descriptor Cover Sheet to which the incumber assigned.	
6. FLSA Determination Based on a comparison of the FLSA exemption criteria in 5 CFR 551.205-212 with the emp actual, primary duties and responsibilities and the intent and organizational purpose of thos functions as shown above, this STRL position is determined to be exempt from coverage ur FLSA.	e

DECIDING OFFICIAL SIGNATURE

#### ASN(RDA) | DON DAWIA Operating Guide | June 24, 2014

## Appendix H DON Civilian Acquisition Assignment Coding Sheet

#### Instructions:

- The completion of this Coding Sheet is required for all DON acquisition positions and assignments. Guidance for designating DON acquisition positions is in the DON DAWIA Operating Guide at <a href="http://www.secnav.navy.mil/rda/workforce/Pages/StrategyPolicy.aspx">http://www.secnav.navy.mil/rda/workforce/Pages/StrategyPolicy.aspx</a>.
- Commands are required to complete and sign this Coding Sheet, attach it to the Position Description (PD) and associated Requests for Personnel Action, and provide to their human resources office for coding into the Defense Civilian Personnel Data System (DCPDS).
- Commands must update Coding Sheets and provide them to their human resources office when changes occur
  that affect the acquisition coding.
- When processing Requests for Personnel Action, data entry personnel should ensure that the acquisition information in DCPDS reflects the information on the Coding Sheet.
- DCPDS navigation verified as of Appendix H revision May 14, 2015. Refer to DCPDS documentation in the case of any discrepancies.

PD Number/Position Sequence:	Command/UIC: SPAWAR/65236
Employee Name:	
Pay Plan-Grade-Series-Title:	
SECTION 1. ACQUISITION POSITION CATEGORY DCPDS Navigation: Work Structures > Position > Description	> Extra Information > Acquisition Program Information > Career Category
D – Industrial/Contract Property Management E – Purchasing (All 1105 series positions mus F – Facilities Engineering V H – Production, Quality and Manufacturing I – Science and Technology Manager* K – Business-Financial Management L – Life Cycle Logistics P – Business-Cost Estimator *† R – Information Technology S – ENG- Engineering* T – Test and Evaluation*†	st be "E")
	semester hours in specific disciplines.
(KLPs)  DCPDS Navigation: Position > Description > Extra Information	TICAL ACQUISITION POSITIONS (CAPs)/KEY LEADERSHIP POSITIONS  1 > Acquisition Program Information > Critical Position
<ul> <li>1 - CAP—Not Division Head</li> <li>2 - CAP—Division Head*</li> <li>3 - Not CAP—Development**</li> <li>4 - Not CAP or Developmental</li> <li>6 - KLP</li> </ul>	
* A Division Head is the official with responsibility unit, the mission of which is to support or adminis	for managing an acquisition organization or major subordinate ter acquisition functions.

Attachment (6)

\*\* Applicable to positions in the DON Contracting Professional Development Program (CPDP), Naval Acquisition

Developmental Program (NADP), and formal Command level developmental programs.

## ASN(RDA) | DON DAWIA Operating Guide | June 24, 2014

### DON CIVILIAN ACQUISITION ASSIGNMENT CODING SHEET (CONTINUED)

SECTION 3. ACQUISITION CERTIFICATION LEVEL REQUIRED IDCPDS Navigation: Position > Description > Extra Information > Acquisition   1 - Level I (Entry)	FOR THE POSITION on Program Information > Career Level
2 – Level II (Intermediate)	
3 – Level III (Advanced)* †	
* CAPs and KLPs (Section 2 = 1, 2, or 6) must be Level III	† Not applicable to the Purchasing career field
SECTION 4. ACQUISITION JOB SPECIALTY 1—Career path medical DCPDS Navigation: Position > Description > Extra Information > Acquisition    I - International Acquisition	ust be defined for the position category selected (Section 1). on Program Information > Job Specialty 1
SECTION 5. ACQUISITION PROGRAM INDICATOR DCPDS Navigation: Position > Description > Extra Information > Acquisition  1 - Major Defense Acquisition Program (ACAT I)  2 - Significant Non-Major Defense Acquisition Program (ACAT I/II (Supports both ACAT I/II Programs)  4 - ACAT I/II or IV  9 - N/A (none of the above)  SECTION 6. SPECIAL ASSIGNMENT —This Section applies on	ACAT II)
Check one of the following in alignment with the position ca	[HESTO PICE IN THE SECOND STORES HERE IN THE SECOND SECON
DCPDS Navigation: Position > Description > Extra Information > Acquisition	n Program Information > Special Assignment
A - Program Executive Officer (PEO), Executive Dir PEO, D	lirect Reporting Program Manager (DRPM)
B – Program Manager (PM)	
C – Deputy PM	
D – Senior Contracting Official	
L – Deputy PEO, Deputy DRPM	
N – Program Lead Systems Engineer/Chief Engineer	
P - Program Lead Cost Estimator	
Q – Program Lead Business Financial Manager	
S – Other	
T - Program Lead Contracting Officer	
U – Program Lead Logistician (Product Support Manager)	
V – Program Lead Test and Evaluation	
W - Program Lead Production, Quality, & Manufacturing	
X – Program Lead Information Technology	
SECTION 7. This Section applies only to CAPs and KLPs. Fill i	in only if Section 2 = "1", "2", or "6".
a. Date Tenure Agreement Ends (mm/dd/yyyy):	ement with the following exception: Direct Reporting gram Managers (PMs) and Deputy PMs have a
지생님이 하게 되어야 하는 일이 있다. 선생님은 아이를 가게 하면 하는 것이 없다. 그리는 사람이 없는 사람이 되었다. 그 사람이 가지 때문에 되었다. 그 나를 다른 것이다.	and the first state which district a state of the state o
b. Date Assignment Review (mm/dd/yyyy):  DCPDS Navigation: People > Enter and Maintain > Extra Information > Acce * This reflects the date the employee is due to be reviewed for	quisition Basic Data > Dt Asgt Review Due or possible rotation which is 5 years from the date
assigned to the position.	•
APPROVING OFFICIAL SIGNATURE:	DATE
(Print Approving Official Name and Title)	
POINT OF CONTACT (NAME, EMAIL, PHONE):	
EFFECTIVE DATE OF ACTION:	

SSC STRL PAY S (Prescribing Document - SSC					
CANDIDA	TE INFOR	MATION			
CANDIDATE NAME (Last, First, MI) CAREER PATH/SERIES/PAY	BAND	POSITION	TITLE		RPA#
EDUCATION LEVEL  High School Associate Bachelors Masters	Ph. D.		MAJOR	See Stranger	S OF RELEVANT XPERIENCE
TYPE (Check appropriate bo	OF ACTI		le action)		
□ NEW HIRE □ REASSIGN				ROMOTION	
Non Contractor Hire       ☐ Contractor Hire       ☐ Internal to S         ☐ CHANGE TO LOWER PAY BAND       ☐ ACDP         ☐ Internal to SSC       ☐ External to SSC       Percentage of I	ssc 🗀	External t		ternal to SSC	External to SSC
	INFORM		70		
CURRENT BASE SALARY \$	1	BASE SAL	_ARY		
CURRENT LOCALITY (If applicable) \$	NEW \$	LOCALITY	SALARY (If applica	able)	
CURRENT TOTAL ADJUSTED SALARY \$	NEW \$	TOTAL AI	DJUSTED SALARY		
INTERNAL SALARY OF INC	UMBENT	S) (Based	on Base Salary)		
AVERAGE SALARY NUMBER OF INCUMBENTS LOWEST SALARS \$	RY IN PA				AVG # OF YEARS IN PAY BAND
OTHER IN (Check app					
Recruitment Bonus \$ Relocation Bonu	s \$		Retent	ion Bonus \$	
COMPENSAT (Check a)	ION JUST		N		
CURRENT/PREVIOUS EMPLOYMENT HISTORY  Meets minimum position levels Exceeds minimum position le  PAY FACTORS FOR CONSIDERATION			elated experience	Possi critica	esses unique skills al to command
<ul> <li>☐ Critical agency business need</li> <li>☐ Current salary/salary history</li> <li>☐ Training</li> <li>☐ Competencies</li> <li>☐ Use of any/all of the 3 "Rs"</li> <li>☐ Other</li> </ul>			work experience aining licenses, cert		ation levels List below)
ADDITIONAL REASON(S) FOR SALARY COMPENSATION					
AP	PROVALS	i			
RECOMMENDING COMPETENCY OFFICIAL NAME (Last, First, MI)	DATE		SIGNATUR	RE	
SECOND LEVEL APPROVING OFFICIAL NAME (Last, First, MI)	DATE		SIGNATUR	RE	
APPROVING OFFICIAL NAME (Last, First, MI)	DATE		SIGNATUR	RE	-
HIGHER LEVEL APPROVING OFFICIAL NAME (Last, First, MI)	DATE		SIGNATUR	RE	

SSCLANTPAC 12532/1 (04/17)

Adobe LiveCycle Designer ES4 v11.0

Attachment (9)

#### **INSTRUCTION PAGE**

#### CANDIDATE INFORMATION:

- Candidate Name: Self-Explanatory
- Career Path/Series/Grade: STRL prescribed career path/series/pay band. (See Below Position Chart)
- Position Title: STRL prescribed career path/series/pay band. (See Below Position Chart)
- RPA #: The Request for Personnel Action (RPA) is generated once the PMA creates the action in DCPDS.
- Education Level: Check the highest level of education completed for the candidate.
- Major: Indicate the degree of study for the highest level of education completed by the candidate. The degree of study must meet the qualifications for the position/series.
- Years of Relevant Experience: Indicate the number of years of relevant experience the candidates has obtained.

#### TYPE OF ACTION: Check the type of action and the sub-category that applies based on definitions.

- New Hire: Candidate is not a current federal employee.
- -- Non Contractor Hire: Candidate is not a current contractor.
- - Contractor Hire: Candidate is a current contractor.
- Reassignment/Transfer: Candidate is changing competencies/agencies.
- -- Internal to SSC: Candidate is a current SSC employee.
- -- External to SSC: Candidate is not a current SSC employee.
- Promotion: Candidate is moving from a lower grade to higher grade.
- -- Internal to SSC: Candidate is a current SSC employee.
- -- External to SSC: Candidate is not a current SSC employee.
- Change to Lower Pay Band: Candidate is moving from a higher grade to a lower grade.
- -- Internal to SSC: Candidate is a current SSC employee.
- -- External to SSC: Candidate is not a current SSC employee.
- ACDP: Candidate is offered an Accelerated Compensation for Developmental Position based on the below Position Chart.
- - Percentage of Pay Increase: Self-Explanatory

#### SALARY INFORMATION: Non-federal employees; current salary reflects the following.

- Military: Includes Base Pay and Basic Allowance for Sustenance (BAS) only; does not include Basic Allowance for Housing (BAH)
- Contractor/Private Sector: Annual salary without incentives or overtime costs. Hourly rate is multiplied by 2087 for annual salary.

#### INTERNAL SALARY DATA FOR INCUMBENT(S) (Based on Base Salary):

- Average Salary: Average base salary of comparable incumbents.
- Number of Incumbents: Number of incumbents analyzed to retrieve salary data. The organization code analyzed should have at least 3 incumbents; PMA will work with hiring manager to identify organization code(s) which reach a reasonable pool of incumbents.
- Lowest Salary in Pay Band: Within the organization code(s) analyzed, the lowest base salary of the incumbents.
- Highest Salary in Pay Band: Within the organization code(s) analyzed, the highest base salary of the incumbents.
- Average # of Years in Pay Band: Do not fill out. Data element not utilized.

#### OTHER INCENTIVES USED: Check appropriate incentive and indicate amount offered.

#### COMPENSATION JUSTIFICATION: Check appropriate boxes.

- Current/Previous Employee History:
- - Meets Minimum Position Levels
- - Exceeds Position Levels
- - Directly Related Experience
- - Possess Unique Skills Critical to Command

#### - Pay Factors for Consideration:

- - Critical agency business need
- - Current salary/salary history
- - Relevant work experience
- - Education levels
- - Training
- - Competencies
- - Use of any/all of the 3 "Rs"
- - Related training licenses, certifications, etc.
- - Other
- Additional Reason(s) for Salary Compensation

#### APPROVALS: Refer to Delegation Matrix. Signature requirements are subject to change.

- Recommending Competency Official: (Required) First Line Supervisor
- Second Level Approving Official: (Optional) Utilized when competency implements internal process.
- Approving Official: (Required) Second Line Supervisor
- Higher Level Approving Official: (See Delegation Matrix) Executive Director

#### POSITION TITLES AND CAREER PATH/SERIES/BAND CHART

Scienc	e and Eng	gineering	(S&E) Pos	sition Title	- Scienti	st or Engi	neer (ND)	
0401	0403	0408	0410	0413	0801	0803	0806	0807
0808	0810	0819	0830	0840	0850	0854	0855	0858
0861	0893	0896	1301	1306	1310	1313	1320	1321
1330	1340	1350	1360	1370	1386	1515	1520	1529
1550	0899	1599	0180	1399	1501			

Administrative Specialist/Professional Position Title - Administrative Assistant (NO-1 only) or Administrative Specialist (NO)

-	For	2210 series	positions,	utilize	the special	IT titles.
-						

0018	0020	0028	0800	0101	0132	0170	0184	
0201	0260	0301	0340	0341	0342	0343	0346	0391
0501	0505	0510	0511	0560	0904	0905	0950	1001
1021	1035	1040	1071	1082	1083	1084	1101	1102
1103	1150	1221	1222	1410	1412	1601	1640	1670
1712	1750	1801	1810	1811	1910	2001	2003	2010
2030	2032	2050	2101	2130	2150	2152	2210	0399
0599	1099	1199	2299					

#### S&E Technical/Technician Position Title - Technical Assistant or Technician (NR)

0404	0802	0809	0856	0895	1311	13
0021	1060	1152	1371			

#### General Support Position Title - Assistant (NG)

0019	0029	0086	0134	0181	0203	0302	0303	0304
0305	0309	0312	0318	0322	0326	0335	0344	0350
0356	0361	0390	0392	0394	0503	0525	0540	0544
0561	0986	1087	1105	1106	1107	1411	2005	2102
2135	0332	0335						

Supervisor/Manager Position Title - Supervisor or Manager (NM)

All Series

Accelerated Compensation for Developmental Position (ACDP)

Recommending official should review guidance in the following link before submitting a candidate for ACDP: https://wiki.spawar.navy.mil/confluence/display/SSCACOG/Career+Ladder+Promotions+and+ACDPs

#### ADDITIONAL FORM INFORMATION:

- Purpose of Form: Set pay for employees under the SSC STRL
- Form Preparation: Supervisor of Record
- Form Copies: 1
- Form Submission: 8111 Competency Personnel Management Advisor
- Form Location: https://wiki.spawar.navy.mil/confluence/x/Lg-QAQ

# DRAFT

			C STRL PAY SE g Document - SSC S				
,			CANDIDATE	INFORMATION			
CANDIDATE NAME Doe, Jane	(Last, First, MI)	CAREER PA	TH/SERIES/PAY BA		N TITLE strative Specialist		RPA# 12345
	EDUCATI	ION LEVEL			MAJOR _		OF RELEVANT PERIENCE
☐ High School 🏻	Associate	Bachelors	Masters P	h. D. Huma	n Resources Mgmt	2,	8
		(Che	TYPE C	F ACTION after each applica	able action)		
NEW HIRE			_ 1_04 A Clor _ 1 = 1 _ 2 _ 1 TO	ENT/TRANSFER		MOTION	
Non Contractor I	Hire Contrac	ctor Hire	Internal to SS	C External	to SSC Intern	nal to SSC	External to SSC
CHANGE TO LO	WER PAY BAND		ACDP				
Internal to SSC	Externa	al to SSC	Percentage of Pay	y Increase:	%		
			SALARY IN	IFORMATION			
CURRENT BASE SA \$62,999	LARY			NEW BASE SA \$67,344	ALARY		
CURRENT LOCALIT \$4,345	Y (If applicable)			NEW LOCALIT \$9,664	Y SALARY (If applicable)	)	
CURRENT TOTAL A \$67,344	DJUSTED SALAF	RY		NEW TOTAL ADJUSTED SALARY 77,008			
		INTERNAL	SALARY OF INCUM	BENT(S) (Based	d on Base Salary)		
AVERAGE SALARY NUMBER OF INCUMBENTS LOWEST SALARY \$55,000 \$50,000		' IN PAY BAND			AVG # OF YEARS IN PAY BAND 10		
				NTIVES USED			
Recruitment Bonu	us \$	×	Relocation Bonus	\$1000	Retention E	Bonus \$	-
			COMPENSATION (Check appr	N JUSTIFICATIO	N		
CURRENT/PREVIOU	S EMPLOYMENT	HISTORY					
	CONSIDERATION	N Current sala	nimum position levels ry/salary history Il of the 3 "Rs"	Relevant	elated experience work experience raining licenses, certificat	☐ critical	ses unique skills to command ion levels it below)
Other							
ADDITIONAL REASO	n(s) for salar	Y COMPENSA	TION				
		W-	APPRO	OVALS			
RECOMMENDING COVAZQUEZ, CYNT		ICIAL NAME (	Last, First, MI)	DATE	SIGNATURE		
SECOND LEVEL APP ACKIE SHAMBL		L NAME (Last	, First, MI)	DATE	SIGNATURE	7-2-	
APPROVING OFFICIA BELL, PAMELA	AL NAME (Last, Fir	st, MI)		DATE	SIGNATURE		
HIGHER LEVEL APPR	ROVING OFFICIAL	NAME (Last,	First, MI)	DATE	SIGNATURE		

## MIOC HIRING MANAGER CHECKLIST

Submit this checklist with the RPA to process selection.
Recruitment is for Position Description #
(PD is attached to the RPA).
1. Area of consideration is:
Activity UIC
Organization Code
Other (please explain)
2. To create a list of candidates, I:
Requested an organization report of all employees in the AOC and considered them all.
Sent out an e-mail requesting a reply of interest and considered all those who replied.
Other (please explain)
3. List Name/Number:
4. Selection Name:
5. Selection Criteria:
6. I met with the PMA to discuss this action and to certify qualifications and time-in-grade requirements were met.
7. Command policy was followed.
8. The DoD PPP was cleared.
9. The selectee's name and current PD is attached to the RPA.

Attachment (8)

# Selection Panel Worksheet (Identifies Selection Panel members)

This worksheet will be completed shortly after the decision to recruit is made and approved, or will be completed prior to receiving the certificate of eligibles.

Command/Activity:

Job Title:

SELECTION PANEL:			
The following individuals have been designated panel. The panel has been established to review can recommendation for selection or to identify and make considered further by interview panels.	didates to ident	ify and make a	
*************	******	******	*****
**		Section 1	1 31017
Panel Members: (Name, Code)			
Selecting Official:			
<ol> <li>Panel Chairperson:</li> <li>3.</li> <li>4.</li> <li>5.</li> </ol>			
Alternate Panel Members: (Name, Code)			
1. 2.			Tab.
Has the selection criteria been established?	Yes	No	
What is expected time frame for selection panel	deliberation (i.e	., week of):	
Ias the selection criteria been established?	Yes	No	
Have the Interview questions been developed?	Yes	No	

Attachment (9)

# Selection/Interview Panel Members' Statement of Confidentiality

As the Chairperson and/or Member of the understood that this particular function recresponsibilities.	selection/interview panel for RPA, it is quires complete confidentiality in the execution of our
We acknowledge our responsibility to respenditure of the employees in order to protect privacy, and	pect the confidentiality of applicants/candidates and/or to act in a professional manner.
protecting privacy through our actions, we	d acting indiscreet with confidential material or not may receive appropriate disciplinary action(s). We rder to maintain high professional standards as a panel y of this process.
Any abuse, misuse, or dissemination of an not) may result in disciplinary action, which	y confidential information (whether listed above or ch can include termination of employment.
Your signature below indicates the it, and understand your responsib	at you have reviewed this statement, read ilities.
Signature	Signature
Chair, Selection Panel (Print)	Member, Selection Panel (Print)
Date	Date
Signature	Signature
Member, Selection Panel (Print)	Member, Selection Panel (Print)
Date	Date
Signature	Signature
Member, Selection Panel (Print)	Member, Selection Panel (Print)
Date	Date

Attachment (10)

#### Selection Interview Panels

## **MEMORANDUM** From: Panel Chairperson (name, code) Selecting Official (name, code) Subj: RECOMMENDATION OF CANDIDATES TO BE CONSIDERED BY INTERVIEW **PANELS** Ref: (a) SPAWARSYSCENLANTINST 12330.3 Encl: (1) Vacancy Announcement (2) Certificate of Eligibles (3) Selection Panel Worksheet (4) Scoring Matrix 1. Per reference (a), you established a selection panel for the recruitment of [insert title and pay band/series/level] and assigned me as chairperson. Enclosure (1) references the announcement. The selection panel reviewed the candidates identified on the certificate of eligibles, enclosure (2), using established selection criteria to determine the candidates to be considered further by an interview panel. 2. The selection panel members are identified in enclosure (3). The selection criteria used was [insert criteria and weighting of criteria]. [Provide brief justification]. Upon review of the applications, the selection panel met on [insert date(s)]. Enclosure (4) provides the scoring matrix used. 3. The panel recommends the following candidates to be considered further by an interview panel [insert list of candidates]; the candidates are listed in [insert order-priority, alphabetical, etc.]. [Provide brief justification for recommendation]. The panel processes complied with EEO regulations, the Merit System Principles, Prohibited Personnel Practices, and reference (a) SIGNATURE Approve

Disapprove (See attached addendum for justification)

Modification, as appropriate:

Selecting Official Signature:

Attachment (11)

#### RECOMMENDATION FOR SELECTION

#### **MEMORANDUM**

From: Panel Chairperson (name, code)
To: Selecting Official (name, code)

Subj: RECOMMENDATION FOR SELECTION

Ref: (a) SPAWARSYSCENLANTINST 12330.3

Encl: (1) Memorandum Subject – Recommendation of Candidates to be Considered by Interview Panel

- (2) Interview Panel Worksheet
- (3) Interview Questions
- (4) Scoring Matrix
- 1. Per reference (a), you established a selection panel for the recruitment of [insert title and pay band/series/level] and assigned me as chairperson. Enclosure (1) references the selection panel that was held to determine the candidates to be considered further by a selection panel. The selection panels were held to determine the candidates for selection.
- 2 The selection panel members are identified in enclosure (2). The selection criteria used was[insert criteria and weighting of criteria.] [Provide brief justification]. The interview questions are stated in enclosure (3). Upon review of applications and interviews, the panel met on [insert date(s)] to deliberate. Enclosure (4) provides the scoring matrix.
- 3. The panel recommends the following candidates [list candidates]; the candidates are listed in [insert order priority, alphabetical, etc.]. [Provide brief justification for recommendation]. The panel processes and selection complied with EEO regulations, the Merit System Principles, Prohibited Personnel Practices and reference (a).

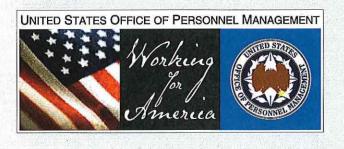
	SIGNATURE	
*********	**********	**********
Candidate for Selection:		
Alternate Selectee(s):		
Selecting Official Signature:		
********	*********	*********
Concur		
Nonconcur		
Higher Level Reviewer Signature	V	

Attachment (12)





# STRUCTURED INTERVIEWS: A PRACTICAL GUIDE



Attachment (13)

## STRUCTURED INTERVIEWS:

## A PRACTICAL GUIDE

U.S. Office of Personnel Management Theodore Roosevelt Building 1900 E Street, NW Washington, DC 20415-0001

September 2008

## TABLE OF CONTENTS

Introduction	
Overview	3
Structured vs. Unstructured Interviews	3
The Purpose of this Guide	4
Section I: Developing a Structured Interview	5
1. Conduct a Job Analysis	
2. Determine the Competencies to Be Assessed by the Interview	5
3. Choose the Interview Format and Develop Questions	6
Behavioral Interview Format and Questions	6
Writing Behavioral Interview Questions	7
Situational Interview Format and Questions	
Writing Situational Interview Questions	7
4. Developing Rating Scales to Evaluate Candidates	8
Rating Scale and Behavioral Examples for a Behavioral Interview	8
Rating Scale and Behavioral Responses for a Situational Interview	11
5. Create Interview Probes	12
6. Pilot Test the Interview Questions and Evaluate the Interview Process	14
7. Create the Interviewer's Guide	
8. Document the Development Process	14
Section II: Administering a Structured Interview	
Interviewers	
Training Your Interviewer	
Note-Taking	
Interviewer's Non-Verbal Behavior.	15
Interpersonal Bias and Rating Errors	16
The Interview Setting	
Conducting the Interview	
Supplemental Materials	
Arrival of the Candidate	16
Rating Each Candidate	
Documenting the Interview Process	
Appendix A: Structured Interview Implementation Checklist	
Appendix B: Structured Interview Development Checklist	
Appendix C: Sample Critical Incident Forms	
Appendix D: Panel Interviews	
Appendix E: Sample Lesson Plan for an Interviewer Training Course	
Appendix F: Common Rating Errors and Interviewing Mistakes	
Appendix G: Sample Structured Interview Individual Rating Form	
Appendix H: Sample Structured Interview Group Rating Form	

## Introduction

#### Overview

Federal Agency mission accomplishment is substantially affected by who gets hired. Agencies must select people who possess characteristics required for the job. The employment interview is an effective way of determining who has these attributes and therefore, who is right for a job.

The interview is popular because it is more personal than traditional selection assessments (e.g., written tests) and because it can be used to evaluate job characteristics not easily measured with other procedures (e.g., Oral Communication and Interpersonal Skills).

Interviews are typically used for one of two purposes in the Federal Government. First, the interview may be used as part of the formal selection process in which candidates are screened or ranked based on their scores. Second, a "selecting official's interview" may be used to verify candidates' qualifications for a job after they have been rated using other assessment methods, but prior to making a hiring decision. In a selecting official's interview, candidates' responses are typically not scored.

#### Structured vs. Unstructured Interviews

Employment interviews can be either *structured* or *unstructured*. Generally speaking, structured interviews ensure candidates have equal opportunities to provide information and are assessed accurately and consistently.

#### Structured Interview

- All candidates are asked the same questions in the same order.
- All candidates are evaluated using a common rating scale.
- Interviewers are in agreement on acceptable answers.

#### Unstructured Interview

- Candidates may be asked different questions.
- A standardized rating scale is not required.
- Interviewers do not need to agree on acceptable answers.

At first glance, the unstructured interview appears attractive due to its loose framework, discretionary content, and conversational flow. Yet, these same features make this type of interview very subjective, which reduces its accuracy and invites legal challenges.

Research consistently indicates *unstructured* interviews have little value in predicting job performance. Unstructured interviews typically demonstrate:

- Low levels of reliability (rating consistency among interviewers).
- Low to moderate levels of validity (the extent to which the assessment method measures what it is intended to measure, e.g., job performance).

Besides adversely affecting the reliability and validity of the unstructured interview, the lack of standardization in interview procedure and questions also makes the unstructured interview susceptible to legal challenges (Terpstra, Mohamed, and Kethley 1999<sup>1</sup>; U.S. Merit Systems Protection Board, 2003<sup>2</sup>).

In comparison, *structured* interviews have demonstrated a high degree of reliability, validity, and legal defensibility. Therefore, because interviews used to make employment decisions are subject to the same legal and psychometric requirements as any written employment test or other assessment method, agencies are encouraged to use structured interviews. The benefits of consistently selecting quality candidates and reducing the risk of legal challenges far outweigh any costs of adding structure (e.g., additional time and expertise).

The selecting official's interview is likely to fall somewhere between structured and unstructured, as it may incorporate a consistent set of questions but is unlikely to be rated.

#### The Purpose of this Guide

This guide provides practical information on designing structured interviews. The guide discusses why interviews should have structure, what structure consists of, and how to conduct a structured interview. It also addresses the pros and cons of different types of interview questions and helpful/harmful interviewing techniques. Additionally, the guide provides practical tools for developing and implementing a structured interview. For step-by-step checklists for implementing and developing a structured interview, refer to Appendix A and Appendix B, respectively.

The guidance on developing and administering structured interviews applies to interviews formally rated as part of the assessment process, as well as those used by the selection official to verify a candidate's qualifications after he/she has been rated by other assessment procedures. However, since responses are typically not scored in a selecting official's interview, the information in this document related to developing and using rating scales may be of limited use for the selecting official's interview.

This guide is not intended to be exhaustive of the possible approaches to developing a structured interview, but to provide one effective method. Additional information on assessment methods is available in OPM's online Personnel Assessment and Selection Resource Center. Please see also The Uniform Guidelines on Employee Selection Procedures and the Delegated Examining Operations Handbook.

<sup>&</sup>lt;sup>1</sup> Terpstra, D. E., Mohamed, A. A., & Kethley, R. B. (1999). An analysis of Federal court cases involving nine selection devices. *International Journal of Selection and Assessment*, 7, 26-34.

<sup>&</sup>lt;sup>2</sup> U. S. Merit Systems Protection Board. (2003). *The federal selection interview: Unrealized potential.* Washington, DC: Office of Policy and Evaluation.

## Section I: Developing a Structured Interview

There are 8 key steps in developing a structured interview. Appendix B provides a checklist based on these steps.

- 1. Conduct a Job Analysis
- 2. Determine the Competencies to be Assessed by the Interview
- 3. Choose the Interview Format and Develop Questions
- 4. Develop Rating Scales to Evaluate Candidates
- 5. Create Interview Probes
- 6. Pilot-Test the Interview Questions
- 7. Create the Interviewer's Guide
- 8. Document the Development Process

#### 1. Conduct a Job Analysis

The purpose of a job analysis is to identify the requirements of the job and the competencies necessary to perform them. In many instances, a new job analysis will not need to be conducted; however, the critical requirements and competencies should be re-confirmed by subject matter experts. A thorough job analysis will:

- · Identify the job tasks and responsibilities.
- Identify the competencies required to successfully perform the job tasks and responsibilities.
- Identify which of those competencies are required upon entry to the job.

To gather this information about a job, consider sources such as:

- Performance appraisal critical elements
- Position descriptions
- Classification standards
- Task statements
- Interviews with subject matter experts (e.g., high-performing employees, supervisors)
- Organizational charts

Chapter 2 and Appendix G of the <u>Delegated Examining Operations Handbook</u> provide additional information and tools for conducting a job analysis.

#### 2. Determine the Competencies to be Assessed by the Interview

After identifying the critical competencies, determine which will be assessed in the selection process and how each competency will be measured (e.g., using a written test or interview). OPM's interactive <u>Assessment Decision Tool</u> provides suggested methods for assessing a range of competencies and also provides evaluation criteria for each assessment method.

The structured interview is typically used to assess between four and six competencies, unless the job is unique or at a high level. Some competencies (e.g., Oral Communication, Interpersonal Skills) are particularly well-suited to assessment through an interview.

#### 3. Choose the Interview Format and Develop Questions

The format of the interview can focus on candidates' past behavior, their anticipated behavior in hypothetical situations, or a combination of the two approaches. An interview based on questions about past behaviors is a behavioral description interview, also known as a behavioral event interview. An interview based on questions about hypothetical behavior is a situational interview. In the remainder of this document, "behavioral interview" will refer to both the behavioral description interview and the behavioral event interview.

The interview format will determine how the interview questions are developed. The two interview formats measure different aspects of job performance. Therefore, deciding which format to use depends upon the needs and resources of the agency and on the other assessments used. The agency may elect to include questions derived from both the behavioral- and situational-interview formats.

Regardless of the format, the interview questions should be:

- Reflective of competencies derived from a job analysis
- Realistic of the responsibilities of the job
- Open-ended
- Clear and concise
- At a reading level appropriate for the candidates
- Free of jargon

**Behavioral Interview Format and Questions.** The primary purpose of the behavioral interview is to gather information from job candidates about their *actual* behavior during *past* experiences which demonstrates competencies required for the job. The underlying premise is the best predictor of future behavior on the job is past behavior under similar circumstances.

For example, consider the competency, Interpersonal Skills, defined as: "shows understanding, friendliness, courtesy, tact, empathy, concern, and politeness to others; develops and maintains effective relationships with others; may include effectively dealing with individuals who are difficult, hostile, or distressed; relates well to people from varied backgrounds and different situations; is sensitive to cultural diversity, race, gender, disabilities, and other individual differences." This definition could lead to a behavioral interview question focused on a candidate's past behavior such as:

Describe a situation in which you dealt with individuals who were difficult, hostile, or distressed. Who was involved? What specific actions did you take and what was the result?

Writing Behavioral Interview Questions. Convene a group of approximately six or seven subject matter experts (SMEs). These SMEs should be experienced, high-performing employees or supervisors who possess knowledge of the job at the level of the position to be filled. Typically, SMEs are at the journey level or higher.

- Have SMEs familiarize themselves with the competencies (and their definitions) to be measured by the interview.
- Have SMEs work together to write interview questions.
  - o Each question should measure at least one of the specified competencies.
  - Each question should be written to elicit specific details about a situation, task, or context, the actions the person took or did not take, and the impact of these actions.
- SMEs should use superlative adjectives in the questions (e.g., most, last, worst, least) to help the candidate focus on specific incidents.
- SMEs should develop more questions than are actually needed to allow for subsequent discarding of questions during review and tryout.

Situational Interview Format and Questions. In contrast to the behavioral interview, the questions in a situational interview are based on future-oriented behavior. Situational interview questions give the candidate realistic job scenarios or dilemmas and ask how he/she would respond. The underlying premise is a person's intentions are closely tied to his/her actual behavior.

An example situational interview question for the competency Interpersonal Skills is:

A very angry client walks up to your desk. She says she was told your office sent her an overdue check five days ago. She claims she has not received the check. She says she has bills to pay, and no one will help her. How would you handle this situation?

Writing Situational Interview Questions. Typically, the critical incident method, outlined below, is used to write situational interview questions (Flanagan, 1954)<sup>3</sup>.

- Assemble a group of subject matter experts (SMEs) who have extensive knowledge about the job.
- Have the SMEs review the competencies (and their definitions) to be measured by the interview and the job tasks linked to the competencies.
- Have SMEs write examples of effective and ineffective behaviors (i.e., critical incidents) which reflect the competencies and associated tasks.
- Arrange for a separate group of SMEs to read each critical incident and identify the competency they believe the incident best illustrates.
  - o This will confirm whether the critical incidents can be clearly linked to the specific competencies to which they are supposed to be linked.

<sup>&</sup>lt;sup>3</sup> Flanagan, J. C. (1954). The critical incident technique. *Psychological Bulletin*, 51, 327-358.

- o Eliminate critical incidents not clearly linked to a competency and those associated with multiple competencies.
- Have SMEs rewrite the retained critical incidents in the form of hypothetical situations.
  - o These hypothetical situations should still demonstrate the correct competency.
  - o The hypothetical situations should be as real as possible and reflective of the job.
- As with the behavioral interview, have SMEs develop more questions than are actually needed to allow for future elimination.

<u>Appendix C</u> provides example forms for writing critical incidents describing effective and ineffective behavior.

#### 4. Developing Rating Scales to Evaluate Candidates

NOTE: This step is not applicable to a selecting official's interview.

The use of a common rating scale for all candidates is a key component of the structured interview procedure. A standardized rating scale can be developed for either behavioral- or situational-interview questions; however, the process is slightly different.

Rating Scale and Behavioral Examples for a Behavioral Interview. The first step in the development of a standardized rating scale for a behavioral interview is specifying the range of proficiency for each competency.

- Decide on *one* proficiency-level range for all competencies (e.g., a range of 1-5 with 5 being the most proficient and 1 being the least proficient).
- Create at least three proficiency levels, but aim for five to seven levels.
- Label at least three proficiency levels (e.g., unsatisfactory, satisfactory, and superior).

Table 1 provides a 5-level proficiency rating scale developed by OPM. Labels are provided for each of the five levels.

Table 1: Rating Scale

Proficiency Level	General Competencies	Technical Competencies
Level 5 - Expert	<ul> <li>Applies the competency in exceptionally difficult situations.</li> <li>Serves as a key resource and advises others.</li> </ul>	<ul> <li>Applies the competency in exceptionally difficult situations.</li> <li>Serves as a key resource and advises others.</li> <li>Demonstrates comprehensive, expert understanding of concepts and processes.</li> </ul>
Level 4 - Advanced	<ul> <li>Applies the competency in considerably difficult situations.</li> <li>Generally requires little or no guidance.</li> </ul>	<ul> <li>Applies the competency in considerably difficult situations.</li> <li>Generally requires little or no guidance.</li> <li>Demonstrates broad understanding of concepts and processes.</li> </ul>

Proficiency Level	General Competencies	Technical Competencies
Level 3 - Intermediate	<ul> <li>Applies the competency in difficult situations.</li> <li>Requires occasional guidance.</li> </ul>	<ul> <li>Applies the competency in difficult situations.</li> <li>Requires occasional guidance.</li> <li>Demonstrates understanding of concepts and processes.</li> </ul>
Level 2 - Basic	<ul> <li>Applies the competency in somewhat difficult situations.</li> <li>Requires frequent guidance.</li> </ul>	<ul> <li>Applies the competency in somewhat difficult situations.</li> <li>Requires frequent guidance.</li> <li>Demonstrates familiarity with concepts and processes.</li> </ul>
Level 1 - Awareness	<ul> <li>Applies the competency in the simplest situations.</li> <li>Requires close and extensive guidance.</li> </ul>	<ul> <li>Applies the competency in the simplest situations.</li> <li>Requires close and extensive guidance.</li> <li>Demonstrates awareness of concepts and processes.</li> </ul>

For a behavioral interview, develop example behaviors for *each proficiency level of each competency*. The purpose of these example behaviors is to clearly differentiate between proficiency levels for each competency. This will ease the rating process by giving interviewers concrete behaviors to refer to as they are considering how proficient each candidate is on each competency. The example behaviors will provide a common framework for assessing candidates' responses in a consistent manner.

Subject matter experts (SMEs) should assist in developing the behavioral examples for each behavioral interview question.

- Reconvene the panel of SMEs who developed the behavioral interview questions.
- For each question, have SMEs individually determine how actual employees at each proficiency level would respond (i.e., what their answers would be).
  - o These hypothetical responses are behavioral examples for the proficiency levels.
- Have the SMEs discuss their behavioral examples.
- For each proficiency level, retain behavioral examples which the SMEs agree best reflect the competency at that level.
- Instruct interviewers to use these behavioral examples as a *general guide* (not an absolute) in making their ratings, as candidate's responses may differ depending on their unique experiences (Feild and Gatewood, 1989)<sup>4</sup>.

Table 2 presents an example behavioral interview rating scale for a question based on the competency Interpersonal Skills. This rating scale has been supplemented with behavioral examples to illustrate differences between the proficiency levels.

<sup>&</sup>lt;sup>4</sup> Feild, H. S., & Gatewood, R. D. (1989). Development of a selection interview: A job content strategy. In Eder, R. W. & Ferris, G. R. (Eds.), *The employment interview: Theory, research, and practice* (pp. 145-157). Newbury Park, California: Sage Publications.

Table 2: Example of a Behavioral Interview Question and Rating Scale

#### Competency: Interpersonal Skills

**Definition:** Shows understanding, friendliness, courtesy, tact, empathy, concern, and politeness to others; develops and maintains effective relationships with others; may include effectively dealing with individuals who are difficult, hostile, or distressed; relates well to people from varied backgrounds and different situations; is sensitive to cultural diversity, race, gender, disabilities, and other individual differences.

Question: Describe a situation in which you had to deal with individuals who were difficult, hostile, or distressed. Who was involved? What specific actions did you take and what was the result?

Proficiency Level	Definition	Question-Specific Behavioral Examples
Level 5 Expert	<ul> <li>Applies the competency in exceptionally difficult situations.</li> <li>Serves as a key resource and advises others.</li> </ul>	<ul> <li>Presents shortcomings of a newly installed HR automation system in a tactful manner to irate senior management officials.</li> <li>Explains the benefits of controversial policy changes to a group of upset individuals at a public hearing.</li> <li>Diffuses an emotionally charged meeting with external stakeholders by expressing empathy for their concerns.</li> </ul>
Level 4 Advanced	<ul> <li>Applies the competency in considerably difficult situations.</li> <li>Generally requires little or no guidance.</li> </ul>	<ul> <li>Facilitates an open forum to discuss employee concerns about a new compensation system.</li> <li>Builds on the ideas of others to foster cooperation during bargaining agreement negotiations.</li> <li>Identifies and emphasizes common goals to promote cooperation between HR and line staff.</li> <li>Identifies and alleviates sources of stress among a team developing a new automated HR system.</li> </ul>
Level 3 Intermediate	<ul> <li>Applies the competency in difficult situations.</li> <li>Requires occasional guidance.</li> </ul>	<ul> <li>Restores a working relationship between angry coworkers who have opposing views.</li> <li>Remains courteous and tactful when confronted by an employee who is frustrated by a payroll problem.</li> <li>Establishes cooperative working relationships with managers, so they are comfortable asking for advice on HR issues.</li> </ul>
Level 2 Basic	<ul> <li>Applies the competency in somewhat difficult situations.</li> <li>Requires frequent guidance.</li> </ul>	<ul> <li>Offers to assist employees in resolving problems with their benefits election.</li> <li>Works with other HR staff on a cross-functional team to improve coordination of activities.</li> <li>Works with others to minimize disruptions to an employee working under tight deadlines.</li> </ul>
Level 1 Awareness	<ul> <li>Applies the competency in the simplest situations.</li> <li>Requires close and extensive guidance.</li> </ul>	<ul> <li>Refers employees to the appropriate staff member to resolve their issues.</li> <li>Works with others in the HR office to organize information for employee intervention sessions on controversial issues.</li> <li>Works with others to obtain employee concerns about controversial policy changes.</li> </ul>

Rating Scale and Behavioral Responses for a Situational Interview. As with behavioral interview questions, the first step in the development of a rating scale for each situational interview question is specifying the range of proficiency for each competency being assessed.

- Decide on one proficiency-level range for all competencies.
- Have at least three proficiency levels, but aim for five to seven levels.
- Provide labels for at least three proficiency levels (e.g., unsatisfactory, satisfactory, and superior).

Next, develop a representative response for each competency proficiency-level for each hypothetical job-scenario question. A representative response illustrates how someone with the given proficiency level on the given competency might behave. To develop the representative responses for proficiency levels of each situational interview question, follow these steps:

- Reconvene the panel of subject matter experts (SMEs) who developed the interview questions.
- For each hypothetical scenario, have each SME individually determine how actual employees at each proficiency level might behave (i.e., what their answers would be).
  - o These answers are representative responses for the proficiency-level ratings.
- Have the SMEs discuss their representative responses.
- For each proficiency level, retain the representative responses which the SMEs agree are the best.

Table 3 shows an example proficiency-level rating scale for a situational interview question with representative responses for each proficiency level. The situational interview question is derived from a job task and reflects a particular competency. This linkage needs to be present for all questions.

Table 3: Example of a Situational Interview Question and Rating Scale

Job Task	Competency	Interview Question	Proficiency Level & Representative Response
Performs investigative work to obtain information, gather evidence, or verify facts.	Integrity/ Honesty: Contributes to maintaining the integrity of the organization; displays high standards of ethical conduct and understands the impact violating these standards would have on an organization, self, and others; is trustworthy.	You are investigating a group of auto dealership managers suspected of money-laundering activities. During the course of an interview with one suspect, the suspect offers to help you buy a car at a price you know is well below market value. What would you do?	Unsatisfactory: Accept the offer.  Satisfactory: Say no to the offer and continue the investigation; document the incident in your report.  Superior: Probe the dealership managers to determine how they are able to offer a car at such a reduced price; attempt to get contact information of others involved; say no to the offer; and document the details of the incident.

#### 5. Create Interview Probes

A probe is a question asked by the interviewer to help clarify a candidate's response or ensure the candidate has provided enough information. When probes are necessary, interviewers should use very similar probes for all candidates to ensure candidates are given the same opportunities to excel. While probes may need to be tailored to address each candidate's specific response, the general meaning of the probes should not change.

- Prior to the interview, establish the desired range of probing (for example, no probes, a limited number of probes, unlimited probes).
- If probes will be used, determine the specific probes for each question the interviewer is allowed to use.

Example probes for behavioral- and situational-interview questions are presented in Table 4.

Table 4: Example Probes for Behavioral- and Situational-Interview Questions

#### Competency: Interpersonal Skills

#### **Behavioral Interview Question:**

Describe a situation in which you had to deal with individuals who were difficult, hostile, or distressed. Who was involved? What specific actions did you take and what was the result?

# **Behavioral Interview Probes:** Situation

- What factors led up to the situation?
- Could you or anyone else have done something to prevent the situation?
- What did you determine as the most critical issue to address in this situation?

#### Action

- How did you respond?
- What was the most important factor you considered in taking action?
- What is the first thing you did?

#### Outcome

- What was the outcome?
- Is there anything you would have said and/or done differently?
- Were there any benefits from the situation?

#### **Situational Interview Question:**

A very angry client walks up to your desk. She says she was told your office sent her an overdue check five days ago. She claims she has not received the check. She says she has bills to pay, and no one will help her. How would you handle this situation?

# **Situational Interview Probes: Situation**

- Why do you believe this situation occurred?
- What do you consider the most critical issue in this situation?
- What other issues are of concern?

#### Action

- What would you say?
- What is the first thing you would do?
- What factors would affect your course of action?
- What other actions could you take?

#### Outcome

- How do you think your action would be received?
- What would you do if your action was not received well?
- What do you consider as benefits of your action?

#### 6. Pilot Test the Interview Questions and Evaluate the Interview Process

Prior to using the newly developed behavioral interview and/or situational interview questions in an actual interview, give the questions to colleagues for a trial run. This trial run (i.e., pilot test) will ensure questions are clearly worded and draw an appropriate range of responses. The pilot test will indicate if and where revisions need to be made. To the extent possible, the pilot test should mirror the actual structured interview.

#### 7. Create the Interviewer's Guide

After finalizing the questions and rating scales, create an interviewer's guide. The interviewer's guide should provide general instructions about the interview process, a summary of common rating biases and rating mistakes to avoid, and general tips for good interviewing (see <u>Section II</u>). The guide should also provide information specific to the particular interview, including:

- Definitions of each competency being assessed
- Proficiency levels of each competency
- Interview questions
- Rating scale (with behavioral examples and/or representative responses) for each question
- Example probes

#### 8. Document the Development Process

You should maintain records of the entire interview development process, in accordance with the <u>Delegated Examining Operations Handbook</u>. The documentation should include:

- Descriptions of all participants, including subject matter experts and those in the pilot study (e.g., name, job title, race, national origin, sex, and level of expertise).
- Interview development materials (e.g., reference materials, previous manuals).
- A description of the development of the interview, including the job analysis, the question and rating scale development process, and the pilot test.

## Section II: Administering a Structured Interview

#### Interviewers

In Federal Agencies, interviews are typically conducted by one person, namely the selecting official (i.e., supervisor) for the position being filled. While the following sections are directed toward the use of one interviewer, a structured interview may also be administered by a *panel* of interviewers. A typical panel consists of two or more persons who have extensive knowledge of the job and are trained in administering interviews.

For information on using a panel to conduct the structured interview, please refer to Appendix D.

#### **Training Your Interviewer**

It is essential to train the person who will administer the structured interview. Interviewer training increases the accuracy of the interview. Before or during the training, the interviewer should receive a guide describing the interview process in detail.

<u>Appendix E</u> provides a sample lesson plan for an interviewer training course. The training should emphasize the importance of note-taking, discuss the impact of the interviewer's non-verbal behavior, and review common rating biases and errors.

**Note-Taking.** Taking regular and detailed notes of observable behaviors and verbal responses during each interview is crucial. Notes will reduce the burden on the interviewer to remember details about multiple candidates. Additionally, these notes should:

- Summarize the content and delivery of respondents' answers.
- Document the candidate's grammar, body language, and other non-verbal factors.
- Help interviewers focus on pertinent information during the interview.
- Be of sufficient quality and quantity to document the interviewer's reasoning for each rating on each competency.
- Serve as documentation to support the employment decision.

Interviewer's Non-Verbal Behavior. An interviewer's body language such as facial expressions and body movements (e.g., nodding, raising eyebrows, frowning) communicates a lot to the candidate. For example, the interviewer communicates disinterest by slouching, regularly looking at the clock, leaning back, or doodling with a pen.

Interviewers need be aware of their body language to avoid communicating negative impressions. Additionally, while taking notes, interviewers should make periodic eye contact with the candidate to show their interest and to provide opportunities to observe the candidate's non-verbal behavior.

Interpersonal Bias and Rating Errors. Bias and rating errors are inconsistent with the purpose of the structured interview process, namely, ensuring candidates are evaluated fairly, consistently, and have equal opportunities to excel. The interviewer should not be influenced by personal biases or fall prey to common rating errors.

Biases can take a variety of forms. For example, an interviewer might give higher ratings to candidates who appear outwardly similar to him/her. Rating errors might include giving all high ratings or all low ratings to candidates. Appendix F describes common rating errors and interviewing mistakes.

#### The Interview Setting

The interview should take place in a comfortable environment.

- Interviews should be held in a quiet, non-threatening, and private place.
- · Seating arrangements should be the same for all candidates.
- The interview room and facilities must be accessible to candidates with disabilities.
- There should be a separate area for those waiting to be interviewed.
- Individuals who have been interviewed should not be allowed to communicate with those waiting to be interviewed.
- Interviews should be scheduled far enough in advance to provide adequate preparation time for the interviewer.
- All candidates should be allotted the same amount of interview time.

#### Conducting the Interview

Supplemental Materials. While candidates may be permitted to bring supplemental documents to the interview (e.g., references, transcripts, or a resume), this information is for the candidate's reference only and should not be looked at by the interviewer during the interview. Allowing interviewers to look at these documents during the interview may bias the interviewer's perceptions of the candidates (e.g., interviewers might rate the responses of candidates with strong resumes more favorably then those of candidates with weak resumes). If interviewers look at supplemental information during the interview and this supplemental information is not provided by all candidates, candidates may be evaluated inconsistently.

#### Arrival of the Candidate.

- Welcome the candidate in a warm and friendly manner.
- Thank the candidate for his/her interest in the position and for coming to the interview.
- Briefly describe the job and relevant organizational characteristics to allow candidates to become comfortable in the interview setting.
- Explain the interview process in a standardized way. You may also provide this information in writing to each candidate.
- Inform the candidate that notes will be taken throughout the interview.
- Ask the candidate if he/she has any questions before beginning.

At the end of the interview, the interviewer should ask, "Is there anything else you would like us to know?" and provide the candidate with an opportunity to ask questions. The interviewer should then thank and excuse the candidate.

Rating Each Candidate. Immediately after the candidate leaves the room, the interviewer should review his or her notes and, if the interview is being rated, rate the candidate. Notes should include actual behavioral examples and ratings should be defensible and supported by the notes. Examples of actual answers given should be included along with explanations of how these answers apply to the competency being rated and why they merit the given rating. Examples of rating forms for use by one interviewer or a panel of interviewers can be found in Appendix G and Appendix H, respectively.

After all candidates have been rated, the interviewer should:

- Review the ratings given to each candidate.
- Ensure the total performance of each candidate has been considered thoroughly and objectively.
- Ensure the ratings are tied to specific behavioral examples.
- · Sign and date each rating form.

#### **Documenting the Interview Process**

In addition to the documentation mentioned above, the following information should be recorded and retained:

- Date, time, place, and length of the interview
- Name, job title, race, national origin, and sex of the interviewer
- Interview questions, scores, and notes for each candidate
- Training provided to the interviewer
- Interview guides, rating scales, and other materials used

## References

- Campion, J. E., & Arvey, R. D. (1989). Unfair discrimination in the employment interview. In Eder, R. W. & Ferris, G. R. (Eds.), *The employment interview: Theory, research and practice* (pp. 61-73). Newbury Park, California: Sage Publications.
- Campion, M. A., Campion, J. E., & Hudson, J. P. Jr. (1994). Structured interviewing: A note on incremental validity and alternative question types. *Journal of Applied Psychology*, 79, 998-1002.
- Campion, M. A., Palmer, D. K., & Campion, J. E. (1997). A review of structure in the selection interview. *Personnel Psychology*, 50, 655-702.
- Campion, M., Pursell, E., & Brown, B. (1988). Structured interviewing: Raising the psychometric properties of the employment interview. *Personnel Psychology*, 41, 25-42.
- Cascio, W. F., & Aguinis, H. (2005). Applied Psychology in Human Resource Management, 6<sup>th</sup> Edition. New Jersey: Pearson Prentice Hall.
- Conway, J. M., & Peneno, G. M. (1999). Comparing structured interview question types: Construct validity and candidate reactions. *Journal of Business and Psychology*, 13, 485-506.
- Day, A. L., & Carroll, S. A. (2003). Situational and patterned behavior description interviews: A comparison of their validity, correlates, and perceived fairness. *Human Performance*, 16, 25-47.
- Feild, H. S., & Gatewood, R. D. (1989). Development of a selection interview: A job content strategy. In Eder, R. W. & Ferris, G. R. (Eds.), *The employment interview: Theory, research, and practice* (pp. 145-157). Newbury Park, California: Sage Publications.
- Flanagan, J. C. (1954). The critical incident technique. Psychological Bulletin, 51, 327-358.
- Gael, S. (1984). Job analysis: A guide to assessing work activities. San Francisco: Jossey-Bass.
- Harris, M. M. (1989). Reconsidering the employment interview: A review of recent literature and suggestions for future research. *Personnel Psychology*, 42, 691-726.
- Huffcutt, A. I., Weekley, J. A., Wiesner, W. H., Degroot, T. G., & Jones, C. (2001). Comparison of situational and behavior description interview questions for higher-level positions. *Personnel Psychology*, 54, 619-644.
- Janz, T. (1982). Initial comparisons of patterned behavior description interviews versus unstructured interviews. *Journal of Applied Psychology*, 67, 557-580.

- Latham, G. P. & Saari, L. M. (1984). Do people do what they say? Further studies on the situational interview. *Journal of Applied Psychology*, 69, 569-573.
- Latham, G. P., Saari, L. M., Pursell, E. D., & Campion, M. A. (1980). The situational interview. Journal of Applied Psychology, 65, 422-427.
- Latham, G. P., & Sue-Chan, C. (1999). A meta-analysis of the situational interview: An enumerative review of reasons for its validity. *Canadian Psychology*, 40, 56-67.
- Locke, E. A. (1968). Towards a theory of task motivation and incentives. *Organizational Behavior and Human Performance*, *3*, 157-189.
- McDaniel, M. A., Whetzel, D. L., Schmidt, F. L., & Maurer, S. D. (1994). The validity of employment interviews: A comprehensive review and meta-analysis. *Journal of Applied Psychology*, 79, 599-616.
- Mento, A. J. (1980). Suggestions for structuring and conducting the selection interview (Professional Paper 80-1). Washington, DC: U. S. Office of Personnel Management, Personnel Research and Development Center.
- Motowildo, S. J., Carter, G. W., Dunnett, M. D., Tippins, N., Werner, S., Burnett, J. R., & Vaughn, M. J. (1992). Studies of the structured behavioral interview. *Journal of Applied Psychology*, 77, 571-587.
- Muldrow, T. W. (1987). Developing and conducting interviews: Some general guidance. Washington, DC: U. S. Office of Personnel Management.
- Orpen, C. (1985). Patterned behavior description interviews versus unstructured interviews: A comparative validity study. *Journal of Applied Psychology*, 70, 774-776.
- Outerbridge, A. N. (1994). Developing and conducting the structured situational interview: A practical guide. Washington, DC: U.S. Office of Personnel Management, Office of Personnel Research and Development, PRD-94-01.
- Pulakos, E. D., & Schmitt, N. (1995). Experience-based and situational interview questions: Studies of validity. *Personnel Psychology*, 48, 289-308.
- Schmidt, F. L., & Hunter, J. E. (1998). The validity and utility of selection methods in personnel psychology: Practical and theoretical implications of 85 years of research findings. *Psychological Bulletin*, 124, 262-274.
- Terpstra, D. E., Mohamed, A. A., & Kethley, R. B. (1999). An analysis of Federal court cases involving nine selection devices. *International Journal of Selection and Assessment*, 7, 26-34.

- U. S. Merit Systems Protection Board. (2003). *The federal selection interview: Unrealized potential*. Washington, DC: Office of Policy and Evaluation.
- Whitley, B. E. (2002). *Principles of Research in Behavioral Science*, 2<sup>nd</sup> Edition. New York: McGraw-Hill.

### Appendix A: Structured Interview Implementation Checklist

Assess the Current Selection Situation. Discuss the need for developing a structured interview and the specific goals for the structured interview. Also determine which job or jobs will use the structured interview.
Determine Where the Structured Interview Fits within the Selection Process. Determine where to place the structured interview in the selection of job candidates (e.g., after a written test, as the last selection procedure). Federal Agencies typically use the interview after candidates have been determined eligible for a given job and rated/ranked on the basis of other assessment tools (e.g., a written test or resume). The interview is then used to verify a candidate's qualifications.
Create a Development and Implementation Plan with Timelines. Plan the major steps for developing the structured interview, including updating or conducting a job analysis, convening subject matter experts to develop the interview questions and rating scale, and training interviewers on how to evaluate candidates.
Ensure Compliance of the Plan with Established Guidelines. Make sure the structured interview process complies with the requirements in <a href="The Uniform Guidelines on Employee Selection Procedures">The Uniform Guidelines on Employee Selection Procedures</a> and the <a href="Delegated Examining Operations Handbook">Delegated Examining Operations Handbook</a> .
Create a Communication Plan and Obtain Commitment to the Plan. Ensure managers are aware of the intent of the structured interview.
Establish Structured Interview Development Team(s). Identify the development and implementation team, which may include human resources specialists, selecting officials, supervisors, and/or employees.
Develop the Structured Interview. (See <u>Appendix B: Structured Interview Development Checklist</u> )
Administer the Structured Interview.
<b>Evaluate the Results.</b> Monitor the implementation of the structured interview on a periodic basis to ensure the plan is followed and the intended results are achieved. Adjust the structured interview procedure as necessary.

## Appendix B: Structured Interview Development Checklist

1. Conduct a Job Analysis. Identify the job characteristics (i.e., job tasks, duties, and responsibilities) and the competencies/knowledge, skills, abilities required to perform the job successfully.
2. Determine the Competencies to be Assessed by the Interview. Consider which competencies are measured most effectively with an interview.
<b>3. Choose the Interview Format and Develop Questions.</b> Determine if you will use a behavioral interview or situational interview. Work with subject matter experts to develop questions.
4. Develop Rating Scales to Evaluate Candidates. Determine the proficiency scale and develop accompanying proficiency level examples. (NOTE: May not be applicable to a selecting official's interview.)
<b>5.</b> Create Interview Probes. Establish if probes may be used. If probes will be used, draft specific probes for each question.
6. Pilot-Test the Interview Questions. Pilot test the interview questions on persons similar to the anticipated candidates. Check for clarity and appropriateness.
7. Create the Interviewer's Guide. Prepare an interviewer's guide, question booklet, and rating form.
8. Document the Development Process. Document all stages of the interview development.

### Appendix C: Sample Critical Incident Forms

Effective Incident Form
Job Title:
Competency:
Instructions: Think of an incident during the past year in which you were particularly proud of your performance, or the performance of a coworker, and share it with us. The incident must be related to performance on the job. The incident may have involved people, facilities, information, or another item relevant to performance on the job.
Recalling this incident, please answer the following questions:
1. What circumstances led to the incident? (Situation)
2. What did you or your co-worker do that was very effective at the time? (Action)
3. Why was this incident very helpful in getting the job done? (Outcome)

Ineffective Incident Form
Job Title:
Competency:
Instructions: Think back over the past year and describe an incident that should have been handled differently. The incident must be related to your performance or the performance of a coworker on the job. The incident may have involved people, facilities, information, or another item relevant to performance on the job.
Recalling the incident, please answer the following questions:
1. What circumstances led to the incident? (Situation)
2. What did you or your co-worker do that was ineffective at that time? (Action)
3. What were the effects of the actions? (Outcome)
· ×
4. What should have been done differently?

### Appendix D: Panel Interviews

During the interview process, an abundance of information is exchanged between the candidate and the interviewer. A panel of two or three interviewers may be better able to document and interpret the information. A panel also reduces the risk of biases in ratings and allows for a diverse (e.g., race and sex) range of interviewers, indicating to the candidate that the organization values diversity and fair treatment.

Interviewers may conduct the interview together at one time or individually in a serial fashion in which the candidate progresses through multiple interviews. When feasible, the same interviewers should be used (either in a panel or serially) across all candidates, to ensure consistency in ratings.

In a panel interview, each panel member should individually observe, record, and evaluate the responses of the candidates. After each candidate, panel members should discuss their individual ratings. Final scores or ratings should be based on the consensus of the panel. This process is described in more detail below.

Although the interview panel works as a team, one panel member is typically designated as the chairperson or coordinator and he/she is responsible for the administrative and logistical arrangements of the interview and for documenting the process.

### Conducting a Panel Interview

Before the candidate enters the interview room, the panel coordinator should verify all panel members understand the procedures to be followed and have all necessary materials. The interview process should be described in detail in the interviewer's guide and the guide should be provided to each panel member.

Upon each candidate's arrival, the panel coordinator should:

- Welcome the candidate and introduce each panel member.
- Thank the candidate for his/her interest in the position and for coming to the interview.
- Briefly describe the job and relevant organizational characteristics as to allow candidates to become comfortable in the interview setting.
- Explain the interview process in a standardized way. This explanation may also be provided to applicants in writing.
- Inform the candidate that notes will be taken throughout the interview.
- Ask if the candidate has any questions before beginning.

At the end of the interview, the coordinator should thank the candidate, answer any general questions, and excuse the candidate.

Making Candidate Ratings. Each panel member should independently review his/her notes immediately after the candidate leaves the room and, if the interview is not a selecting official's interview, rate the candidate. At this stage, each panelist is forming an independent evaluation without discussion with other panel members. Ratings should be specific, defensible, and supported by behavioral examples. Interviewers should include actual examples of answers given, explanations of how these answers apply to the competency being rated, and why they merit the given rating.

After panel members have independently rated all candidates, they should compare notes, ratings, and supporting observations. Panel members should thoroughly explore the basis for discrepancies in their ratings, and then reach a consensus on each candidate. Statements made by the candidate should be recorded to support specific ratings. Panelists should record the consensus rating for each candidate on a group rating form. <u>Appendix H</u> provides a sample group rating form.

After the last candidate has been rated, panelists should review the group ratings given to all candidates. This exchange will ensure the performance of each candidate has been considered thoroughly and objectively. This also ensures the final ratings represent the consensus judgment of the panel. After all ratings have been meticuously reviewed, they should be declared final and each member should attest to the final ratings by signing the group rating form.

### Appendix E: Sample Lesson Plan for an Interviewer Training Course

#### Lesson 1: Introduction

- Interview Reliability and Validity
- Court Challenges and the Importance of adding Structure to the Interview Process
- Relationship of the Interview to the Total Hiring Process

#### Lesson 2: Interview Material

- General Interview Guidelines
- Awareness of Interviewer Biases and Mistakes
- Competency Definitions and Job Information
- Interview Questions (Behavior Interview or Situational Interview)
- Behavioral examples Responses
- Rating Forms and Procedures
- Sample Rating Forms

#### Lesson 3: Interview Process and Practice Exercises

- Interview Procedures
- Checklist of "Do's and Don'ts" for Conducting the Interview
- · Critiqued Practice Using a Videotaped Interview
- Security of Interview Materials

### Appendix F: Common Rating Errors and Interviewing Mistakes

#### **Common Rating Errors**

One way to minimize rating errors is to make interviewers aware of the most common types of error, which are summarized below.

- 1. Rater Bias: Allowing prejudices about certain groups of people or personalities to interfere with being able to fairly evaluate a candidate's performance. Interviewers should refrain from considering any non-performance related factors when making judgments.
- 2. Halo Effect: Allowing ratings of performance in one competency to influence ratings for other competencies. For example, allowing a high rating on Oral Communication to bias the rating on Problem Solving, irrespective of the candidate's performance on Problem Solving.
- 3. Central Tendency: A tendency to rate all competencies at the middle of the rating scale (for example, giving all "3s" on a 5-point scale). When hesitating over making a high rating, interviewers should realize such a rating does not indicate perfect performance; it means demonstrating more of the competency than is generally exhibited. Similarly, when hesitating over a low rating, interviewers should realize it does not mean the candidate does not possess the competency; it means he/she did not demonstrate much of the competency in his/her interview responses.
- 4. Leniency: A tendency to give high ratings to all candidates, irrespective of their actual performance. There may be candidates who could benefit from further development in certain areas. Interviewers should allow their ratings to reflect these intra- and interindividual differences.
- 5. **Strictness:** A tendency to give low ratings to all candidates, irrespective of their actual performance. There may be outstanding candidates whose demonstration of competencies warrants high ratings. Interviewers should allow their ratings to reflect these intra- and interindividual differences.
- 6. Similar to Me: Giving higher than deserved ratings to candidates who appear similar to you. People have a natural tendency to prefer others who are similar in various ways to themselves. Interviewers should concentrate on the responses given by the candidate in making evaluations, rather than on the outward characteristics and personality of the candidate.

Interviewers can minimize these rating errors by thoroughly understanding the competencies being assessed and by learning to compare the behaviors exhibited in the interview with the behaviors anchoring the proficiency-level ratings for each competency.

#### **Common Interviewing Mistakes**

- 1. **Relying on First Impressions:** Interviewers tend to make rapid decisions about the qualifications of a candidate within the first few minutes of the interview based on minimal information. Interviewers should reserve their judgment until sufficient information on the candidate has been gathered.
- 2. **Negative Emphasis:** Unfavorable information tends to be more influential and memorable than favorable information. Interviewers should avoid focusing on negative information to the exclusion of positive information.
- 3. **Not Knowing the Job:** Interviewers who do not have a comprehensive understanding of the skills needed for the job often form their own opinion about what constitutes the best candidate. They use this personal impression to evaluate candidates. Therefore, it is important to make sure interviewers fully understand the requirements of the job.
- 4. **Pressure to Hire:** When interviewers believe they need to make a decision quickly, they tend to make decisions based on a limited sample of information, or on a small number of candidate interviews. Interviewers should adhere to the established interview procedure and timeline with each candidate to avoid making erroneous decisions.
- 5. **Contrast Effects:** The order in which the candidates are interviewed can affect the ratings given to candidates. While making ratings, interviewers should refrain from comparing and contrasting candidates to those who have been previously interviewed.
- 6. **Nonverbal Behavior:** Interviewers should base their evaluation of the candidate on the candidate's past performance and current behavior as it relates to the competency being evaluated and *not* just on how the candidate acts during the interview. Questions and probes relating to the competencies of interest will usually direct the interviewer to the important information.

### Appendix G: Sample Structured Interview Individual Rating Form

#### GENERAL COMPETENCIES:

The proficiency-level behavioral examples illustrate the types of behavior associated with each proficiency level, across the full range of HR functions. They are only examples, and candidates may demonstrate proficiency through behaviors not listed.

**Writing:** Recognizes or uses correct English grammar, punctuation, and spelling; communicates information (e.g., facts, ideas, or messages) in a succinct and organized manner; produces written information, which may include technical material that is appropriate for the intended audience.

Proficiency Rating (choose only one)	Proficiency Level Definition	Proficiency Level Behavioral Examples for Typical HR Positions		
□1	The candidate can apply the competency in the simplest situations. The candidate requires close and extensive guidance.	<ul> <li>Accurately copies information from one source to another.</li> <li>Composes basic memos and emails.</li> <li>Completes standard forms such as training forms and travel orders.</li> </ul>		
□ 2	The candidate can apply the competency in somewhat difficult situations. The candidate will require frequent guidance.	<ul> <li>Assists in developing training materials for managers and employees.</li> <li>Writes responses to non-selected job applicants.</li> <li>Writes congratulatory letter to award recipients.</li> </ul>		
□ 3	The candidate can apply the competency in difficult situations.  The candidate may require occasional guidance.	<ul> <li>Proofreads internal memos for format and grammatical, spelling, and typographical errors.</li> <li>Prepares informational material to communicate a new leave policy to employees.</li> <li>Prepares a flowchart of the organization's hiring process.</li> <li>Develops recruitment materials for a job fair.</li> </ul>		
□ 4	The candidate can apply the competency in considerably difficult situations. The candidate requires no guidance.	<ul> <li>Writes a handbook for employees to describe HR procedures.</li> <li>Prepares correspondence on a sensitive discipline case.</li> <li>Prepares a position paper to defend a controversial HR program.</li> <li>Prepares organization's written comments on proposed classification standards.</li> </ul>		
□ 5	The candidate can apply the competency in exceptionally difficult situations. The candidate has served as a key resource and advised others.	<ul> <li>Writes the organization's strategic human capital plan.</li> <li>Authors an article about the organization's innovative HR practices.</li> <li>Develops legislative proposals to resolve critical HR issues affecting the organization's ability to achieve its mission.</li> </ul>		

*Oral Communication:* Expresses information (e.g., ideas or facts) to individuals or groups effectively, taking into account the audience and nature of the information (e.g., technical, sensitive, controversial); makes clear and convincing oral presentations; listens to others, attends to nonverbal cues, and responds appropriately.

Proficiency Rating (choose only one) Proficiency Level Definition		Proficiency Level Behavioral Examples for Typical  HR Positions			
	The candidate can apply the competency in the simplest situations. The candidate requires close and extensive guidance.	<ul> <li>Explains procedures for changing a beneficiary.</li> <li>Refers prospective applicants to organization's website.</li> <li>Responds to customer inquiries about pay schedules.</li> </ul>			
The candidate can apply the competency in somewhat difficult situations. The candidate will  Schedules.  Reports on project status during week meetings.  Explains special pay rate eligibility or employees.		<ul> <li>Explains special pay rate eligibility criteria to employees.</li> <li>Presents information about flexible work schedules at new employee orientation.</li> </ul>			
□ 3	The candidate can apply the competency in difficult situations. The candidate may require occasional guidance.	<ul> <li>Describes the organization's employee assistance program to groups within the HR community.</li> <li>Presents a summary of new regulations affecting the organization's mission at a staff meeting.</li> <li>Responds to position classification inquiries from managers who are posting vacancies.</li> <li>Describes new HR services to managers.</li> </ul>			
□ 4	The candidate can apply the competency in considerably difficult situations. The candidate requires no guidance.	<ul> <li>Facilitates focus groups to elicit feedback on proposed performance management system.</li> <li>Presents controversial decisions about organizational restructuring to employee groups.</li> <li>Explains complicated new pay regulations to a lay group.</li> <li>Explains to recruiters the impact of a legal decision on application procedures.</li> </ul>			
□ 5	The candidate can apply the competency in exceptionally difficult situations. The candidate has served as a key resource and advised others.	<ul> <li>Presents controversial workforce diversity findings and recommendations to management.</li> <li>Testifies about the organization's selection procedures at administrative proceedings.</li> <li>Informs management of their misinterpretation of the Americans with Disabilities Act and recommends corrective action.</li> </ul>			

**Problem Solving:** Identifies problems; determines accuracy and relevance of information; uses sound judgment to generate and evaluate alternatives, and to make recommendations.

Proficiency Rating (choose only one)	Proficiency Level Definition	Proficiency Level Behavioral Examples for Typical HR Positions
<b>-1</b>	The candidate can apply the competency in the simplest situations. The candidate requires close and extensive guidance.	<ul> <li>Corrects simple problems with Health Benefits Election forms.</li> <li>Identifies missing training forms from personnel files.</li> <li>Reviews information justifying employee award nominations for completeness.</li> </ul>
□ 2	The candidate can apply the competency in somewhat difficult situations. The candidate will require frequent guidance.	<ul> <li>Determines the appropriate changes to employees' official personnel folders in cases of marriage or divorce.</li> <li>Recommends options for an employee who has no accrued annual or sick leave and is adopting a child.</li> <li>Suggests review process for vacancy announcements to improve accuracy and clarity.</li> </ul>
□ 3	The candidate can apply the competency in difficult situations. The candidate may require occasional guidance.	<ul> <li>Resolves classification issues by researching precedent-setting case decisions.</li> <li>Analyzes relevant information to identify barriers preventing participation in a mentoring program.</li> <li>Applies pay rules and regulations to resolve a paysetting dispute for a new employee.</li> </ul>
□ 4	The candidate can apply the competency in considerably difficult situations. The candidate requires no guidance.	<ul> <li>Integrates a variety of strategic hiring flexibilities to address recruitment and retention problems.</li> <li>Identifies the immediate training needs of employees to address customer complaints.</li> <li>Resolves union concerns about inconsistent performance ratings across the organization by implementing mandatory supervisory training.</li> </ul>
□ 5	The candidate can apply the competency in exceptionally difficult situations. The candidate has served as a key resource and advised others.	<ul> <li>Analyzes and solves complex labor-management disagreements involving vague and untested areas of case law regarding working conditions.</li> <li>Resolves logistical problems associated with hiring several thousand employees to meet a temporary staffing need.</li> <li>Resolves projected shortages in critical occupations by developing a comprehensive recruitment program to include outreach, mentoring, internships, and financial incentives.</li> </ul>

Interpersonal Skills: Shows understanding, friendliness, courtesy, tact, empathy, concern, and politeness to others; develops and maintains effective relationships with others; may include effectively dealing with individuals who are difficult, hostile, or distressed; relates well to people from varied backgrounds and different situations; is sensitive to cultural diversity, race, gender, disabilities, and other individual differences.

Proficiency Rating (choose only one)  Proficiency Level Definition  The candidate can apply the competency in the simplest situations. The candidate requires close and extensive guidance.		Proficiency Level Behavioral Examples for Typical HR Positions		
		<ul> <li>Greets job applicants when they arrive for interviews.</li> <li>Works with others in the HR office to organize information materials for employee orientation sessions.</li> </ul>		
□ 2	The candidate can apply the competency in somewhat difficult situations. The candidate will require frequent guidance.	<ul> <li>Offers to assist employees in resolving problems with their benefits election.</li> <li>Works with other HR staff on a cross-functional team to improve coordination of activities.</li> <li>Works with others to minimize disruptions to an employee working under tight deadlines.</li> </ul>		
□3	The candidate can apply the competency in difficult situations. The candidate may require occasional guidance.	<ul> <li>Restores a working relationship between angry coworkers who have opposing views.</li> <li>Acts courteous and tactful when confronted by an employee who is frustrated by a payroll problem.</li> <li>Establishes cooperative working relationships with managers, so they are comfortable asking for advice on HR issues.</li> </ul>		
□ 4	The candidate can apply the competency in considerably difficult situations. The candidate requires no guidance.	<ul> <li>Facilitates an open forum to discuss employee concerns regarding new compensation system.</li> <li>Maintains contact with stakeholder groups when implementing new employee development program.</li> <li>Builds on the ideas of others to foster cooperation during bargaining agreement negotiations.</li> <li>Identifies and emphasizes common goals to promote cooperation between HR and line staff.</li> <li>Identifies and alleviates sources of stress among a team developing a new automated HR system.</li> </ul>		
□ 5	The candidate can apply the competency in exceptionally difficult situations. The candidate has served as a key resource and advised others.	<ul> <li>Presents shortcomings of a newly installed HR automation system in a tactful manner to irate senior management officials.</li> <li>Explains the benefits of controversial policy changes to upset individuals at a public hearing.</li> <li>Diffuses an emotionally charged meeting with external stakeholders by expressing empathy for their concerns.</li> </ul>		

### FINAL RATING

	General Competencies:	Proficiency Level
	1. Writing	
	2. Oral Communication	
	3. Problem Solving	
	4. Interpersonal Skills	
CTIO	ON:	
□ Hio	hly Recommended for Position	
	whly Recommended for Position commended for Position	
⊐ Rec		

# Appendix H: Sample Structured Interview Group Rating Form

Candidate Name:		Date of Interview:				
<b>Instructions:</b> Transfer each interviewer's competency ratings onto this form. A consensus discussion must occur with each panel member justifying his or her rating. Any changes to the individual ratings during consensus discussion should be initialed by the panel members. A final group consensus rating must be entered for each competency.						
Competency	Paneli	sts' Individua	l Ratings	Consensus		
*	(1)	(2)	(3)	Group Rating		
Writing						
Oral Communication						
Problem Solving						
Interpersonal Skills						
COMMENTS:				1.9.1		
			1 =			
Name of Panel Chairperson #1:	:					
Name of Panel Member #2:						
Name of Panel Member #3:						

### **Merit Promotion Plan Definitions**

Affirmative Employment Program. Under Federal statute and EEO commission guidance, an agency must prepare and implement a continuing affirmative employment program to promote EEO and to identify and eliminate discriminatory practices and policies. Agencies must conduct a self-assessment annually to monitor progress and, where such barriers are identified, take measures to eliminate them.

Area of Consideration (AOC). The area, organization, or group of organizations in which a search is made for eligible applicants to fill vacancies covered by this plan. The AOC must be sufficiently broad to ensure the availability of high quality applicants, taking into account the nature and level of the positions to be covered.

<u>Basically Qualified.</u> An applicant being considered for any placement action who meets all established minimum qualification requirements (as prescribed in the OPM Operating Manual — Qualification Standards for General Schedule Positions or an OPM-approved agency-specific qualification standard including appropriate selective factor(s) for the position being filled).

**<u>Best Qualified.</u>** Those applicants who demonstrate better KSAs than other applicants for a position, based upon the job analysis as prepared by the selecting official or other subject matter expert.

<u>Defense Civilian Personnel Data System (DCPDS)</u>. This is the authoritative software used to maintain personnel records and effect personnel actions in the DoD.

<u>Career Ladder.</u> The range of grades in an occupational series or specialization starting with the lowest level at which an employee can be hired, up to and including the full performance level of the position. There must be enough work classifiable at the highest grade so that there is a reasonable expectation that all employees in the given organization and occupational series or specialization can progress to that grade. Promotion to higher grade levels within the career ladder is not guaranteed once minimum qualifications are attained. Promotions are dependent upon the employee's performance rating being at least fully successful, his or her ability to perform the duties at a higher level, the continuing need for the employee to be assigned to the higher level, and supervisory approval.

<u>Conversion.</u> Changing of an employee from one appointment type to another in the same agency without a break in service.

<u>Detail.</u> The temporary assignment of an employee to a different position, or to unclassified duties for a specified period with the employee retaining his or her position of record, and returning to his or her regular duties at the end of the temporary assignment.

Evaluation Criteria. The KSAs and other characteristics needed for successful performance in the position to be filled. These criteria are used to determine the best qualified applicants for the position. The KSAs and other characteristics are derived from an analysis of the position and must be documented as part of the job analysis process. Applicants may be evaluated through the use of KSAs, applicant assessment questions, or other assessment tools such as structured interviews and performance exercises.

<u>Full Performance Level.</u> The highest rank, grade, or known promotion potential of a given position.

<u>Interagency Career Transition Assistance Plan</u>. A process by which employees who have been involuntarily separated may receive selection priority for jobs in agencies other than the one in which they were previously employed.

Knowledge, Skills, and Abilities (KSA). The experience, education, and training required to successfully perform the duties of a position.

<u>Management Identification of Candidates (MIoC)</u>. A quick hiring method for filling jobs under competitive procedures. Use of MIoC should be considered any time there are at least two qualified job candidates and the AOC remains internal to the organization's permanent Federal civilian workforce.

<u>Merit Promotion Program.</u> A program designed to insure a systematic means of selection for promotion according to merit". The use of the word "promotion" does not necessarily mean increase in grade level or salary.

<u>Priority Placement Program (PPP).</u> A program designed by DoD to actively assist its surplus and displaced employees by providing selection priority for competitive service vacancies.

**Reassignment.** The change of an employee from one position to another within DON or from one division to another (within MPTE domain) without a promotion or change to lower grade. Reassignments may be effected non-competitively.

Re-employment Priority List (RPL). A required component of an agency's placement program to assist its current and former competitive service employees who will be or were separated by reduction in force under reference (b), part 351, or who have recovered from a compensable work-related injury after more than 1 year, as required by reference (b), part 353. In filling vacancies, an agency must give its RPL registrants placement priority for most competitive service vacancies before hiring someone from outside its own permanent competitive service workforce.

Request for Personnel Action (RPA). Any personnel action (associated with a position description, employee, or both) approved by a supervisor or manager of civilian personnel. The actions are electronically submitted by HRO via DCPDS which generates the hard copy SF 52B Request for Personnel Action version. The action is also available for manual submission of the SF 52 Request for Personnel Action hard copy sheet version to the servicing HRO.

Transfer. The change of an employee, without a break in service of 1 full workday, from a position in one agency to a position in another agency outside the DON that can be filled under the same appointing authority.

<u>USA Staffing</u>. An OPM system used to collect information from applicants for Federal jobs to determine if their qualifications meet qualification requirements for the vacancies for which they have applied.

ANTI-NEPOTISM ACKNOWLED (Prescribing Document- SSCLANTINST 12310.1,		
SSC Atlantic is an equal opportunity employ race, color, religion, sex, national origin, age	ver. It is the policy of SSC Atlantic to provide equal op e, pregnancy, or disability in compliance with the requ	oportunity at all times without regard to uirements of federal law.
Nepotism statute, generally prohibits a public employment, promotion or advancement an Additionally, an individual may not be appoint public official serving in or exercising control I understand it is the policy of SSC Atlantic to situation could arise where the individual may government or my agency. I understand that guidance from my chain of command, included	, a public official of the federal government, acknown as attached herewith) and understand that this statute ic official from employing, appointing, promoting, advey relative for a civilian position in the agency in which inted, employed, promoted, or advanced where such I over the agency, who is a relative of the individual. It is fill all job openings with the most qualified individual in the state of the individual in the individual individual in the individual individual in the individual individual in the individual individual individual individual in the individual in	a, commonly known as the Anti- rancing or advocating for appointment, at the public official is serving.  In an action has been advocated for by a an action has been advocated for by a all available. I am also aware that a eone currently employed by the federal aclosing this situation and seeking
regarding compliance with this statute prior	to execution of this document or any other document this hiring selection process relating to RPA #	s related to this selection process.
Hiring Manager/Panel Member Name	Signature	Date
(C) an office, agency, or o (D) the government of the (2) "public official" means an officer an employee and any other indi has been delegated, to appoint, employment, promotion, or adva (3) "relative" means, with respect to daughter, brother, sister, uncle, daughter-in-law, brother-in-law, brother, or half-sister.	ther establishment in the legislative branch; ther establishment in the judicial branch; and	or regulation, or to whom the authority mmend individuals for appointment, cy; and ublic official as father, mother, son, her-in-law, mother-in-law, aughter, stepbrother, stepsister, half-

- (b) A public official may not appoint, employ, promote, advance, or advocate for appointment, employment, promotion, or advancement in or to a civilian position in the agency in which he is serving or over which he exercises jurisdiction or control any individual who is a relative of the public official. An individual may not be appointed, employed, promoted, or advanced in or to a civilian position in an agency if such appointment, employment, promotion, or advancement has been advocated by a public official, serving in or exercising jurisdiction or control over the agency, who is a relative of the individual.
- (c) An individual appointed, employed, promoted, or advanced in violation of this section is not entitled to pay, and money may not be paid from the Treasury as pay to an individual so appointed, employed, promoted, or advanced.
- (d) The Office of Personnel Management may prescribe regulations authorizing the temporary employment, in the event of emergencies resulting from natural disasters or similar unforeseen events or circumstances, of individuals whose employment would otherwise be prohibited by this section.
- (e) This section shall not be construed to prohibit the appointment of an individual who is a preference eligible in any case in which the passing over of that individual on a certificate of eligibles furnished under section 3317(a) of this title will result in the selection for appointment of an individual who is not a preference eligible.

Enclosure (3)

SELF INSPECTION CHECKLIST: CIVILIAN MERIT PROMOTION PLAN

Ref: SPAWARSYSCENLANTINST 12330.3

Instructions: Indicate whether a control is in place and operating effectively ("Y" for Yes, "N" for No.) For controls that are not in place or are not operating effectively, provide a Plan of Action and Milestones (POAM) to correct the situation.

	YES	NO	POA&M
The Higher level reviewer is confirming that recruitment procedures were conducted and administered in			
accordance with SSC LANT policy.			
Review and discuss final selection and rationale	YES		
Confirm identified candidate for selection.	YES		
Has the Selecting Official determined and documented the selection strategy and process to include panel			
composition, selection criteria, rating criteria, weighting factors and interview questions? Criteria is directly			
related to the position being filled as indicated by the PD and KSAs.	YES		
The selecting official will forward the panel composition, selection criteria, rating criteria, weighting factors and			
interview questions to the HRO PMA for review and approval.	YES		
Appoint a chairperson and panel members.			
Selecting official will ensure that the chairperson possesses the requisite knowledge of the policy, the positing, the strategy and process, pertinent workforce considerations, EEO regulations and the Merit Systems principles.	YES		7
Selecting official will ensure that the panel is conducted in a timely manner to comply with DON civilian hiring targets and timelines.	YES		
Selecting Official will review the list of candidates being recommended for selection.	YES		
Selecting Official will ensure that the selection and panel process are conducted in accordance with the command			
policy and other applicable principles and regulations.	YES	1 2 7 7	
Ensure that hiring protocol was adhered in accordance with policy.	YES		
Ensure reference checks are completed	YES		
Ensure that selection criteria was strictly followed.	YES		
Identify and document best, most-qualified candidates for return to the OCHR Ops Center	YES		
Panel chairman will provide administrative support and coordination for the panel.	YES		
Panel chairman and members will possess knowledge of the policies, panel process, facilitation, interview			
protocol and reference check requirements.	YES		
The Panel chairman will communicate roles and responsibilities to the panel members.	YES		

The panel chairman will ensure that the members have a clear and shared understanding of the KSAs	YES		
The panel chairman will consolidate the panels recommendations and prepare the recommendation for selection memorandum,	YES		
The panel chairman will preserve the confidentiality of the panel deliberations, panel processes and panel		1	10
documents. Ensure that documents are retained in a secure and confidential manner.	YES		
Panels will be 3 to 5 voting members to include the Command hiring representative.	YES		1 = -
The voting members must be a SME, Command hiring representative and if possible a customer of the program			
area. The panel members must be at an equal grade level of the position.	YES		
Panel members must understand the major duties of the position	YES		
Panel members must have knowledge of this policy, panel processes and interview protocol.	YES		
Panel members must interact with other panel members, and adhere to established timelines in the selecting criteria.	YES		
Panel members must participate in the panel interviews that will be administered in accordance with command policy.	YES		
Panel members will adhere to EEO laws and regulations, Merit Systems Principles and Prohibited Personnel Practices	YES		
Panel Members will preserve confidentiality of panel deliberations and the process.	YES		
Command Representatives will assist management in enduring panel processes are compliant with EEO regulations, Merit Systems Principles and absent of Prohibited Personnel Practices and ensure that the reviews are conducted appropriately and in accordance with policy and other applicable principles and regulations.	YES		
Command Representatives will review and approve along with HR the selection criteria for selections.	YES		
HR will advise selection officials and panel members on the proper review and selection protocol and regulatory guidance.	YES	*	
Advise designated panel members on the recruitment procedures to include selection and interview panel processes, reference checks and interview protocol.	YES		
HR will review and make recommendations on rating, ranking and selection criteria including interview questions			
prior to the start of the rating and panel selection.	YES		
HR will provide training as requested	YES		
HR Director will provide policy oversight and conduct post audit reviews of panel and selection processes and practices.	YES		
HRD will collect metrics pertaining to panel usage, panel composition and outcomes to determine compliance with the standardized hiring practices.	YES		